Order Transcripts Urgent Processing Pick-Up Delivery
Former Student Attended Before Fall 2008

1. Helpful information can be found at: [Things to Know When Ordering a Transcript]

2. Order a Transcript using this link to the Kansas State University Portal: [Order Transcript Here]

3. New users create an account to log-in. Returning users log-in using your email address and password. If your email has changed from when you created your account, email ksutranscript@ksu.edu for assistance.
4. To create an account enter your personal information, noting required fields and formats designated with a red asterisk (*) and/or description of the format required. After entering your information, then check the “I’m not a robot” box and following the security prompts on the screen. When finished, click Submit.
5. Once your account is created or you are logged in, a window will pop up welcoming you to the Transcript Ordering Portal. Click on the blue **Order Now!**

6. Select the document type you want to order; **Transcript.**

7. Click on the blue **link** under the search box to View all Ordering Options where you can **Send to Yourself, Another Individual or Third Party.**
8. From the list of **Product Type**, select Paper Transcript Hold for Pick-Up (Former Student).

9. Review the ordering details and ordering notes.

10. For Hold for Pick-Up, you must provide the following information

1. Select Degree Type.
2. Recipient’s Name (name of person picking up the transcript).
3. Select Purpose for Request
4. Enter Quantity.

Optional items of **Special Instructions** and **Add Another Item** can be selected as applicable. Click **Continue**.
11. Review your shopping cart contents. If the contents in your cart are correct, click **Checkout**. If contents in your cart are not correct, Click **Remove** and **Update Shopping Cart**. To add additional items, click **Continue Shopping**.

[Image of your shopping cart contents]

**Processing Time - Now**  
**Degree Type - All Other Colleges**  
**Recipient Name - Willie Wildcat**  
**Document Date - 08/27/2019 12:25:39**

**Sub-Total: $15.00**

[Buttons: Update Shopping Cart, Continue Shopping, Checkout]

12. Read about your FERPA rights, and then click **Next**.

[Image of FERPA consent page]

**FAMILY EDUCATIONAL RIGHTS & PRIVACY ACT OF 1974 (FERPA)**

The Family Educational Rights and Privacy Act (FERPA) is a Federal law that protects the privacy of student education records. FERPA dictates that University staff members may not share any information, other than directory information, with anyone outside of the University system. This includes, but is not limited to, information about grades, disciplinary history and action, health concerns, and the balance in your accounts. Schools may disclose, without consent, "directory" information such as a student’s name, address, telephone number, student status, curriculum, date and place of birth, honors and awards, dates of attendance, degrees and dates awarded, and height and weight of team members. Exceptions to this Act are allowed in life-threatening situations. University administrators within the University system may share information about students based on legitimate educational need.

**By proceeding through the checkout and clicking Next**, you (the student) are providing consent to release your transcript and to receive e-mail notifications regarding your order. In compliance with the Family Education Rights and Privacy Act of 1974, all transcript requests MUST BE MADE BY THE STUDENT; no requests can or will be accepted from a third party (including parents). It is the responsibility of the student to assist in their own privacy protection by not allowing access of their educational records to others, including the release of their university personal identification numbers, Student ID or SSN, computer login usernames and passwords, etc.

Please visit the U.S. Department of Educations website for further information regarding FERPA

[Button: Next]
13. Review your billing address. Click **Change Billing Address** if you need to update your billing address. Click **Next**.

14. Confirm your billing information.

15. Confirm your order, click **Confirm**.
16. Enter payment information; **Credit Card Number** without spaces or dashes and expiration date (mmyy), then click **Pay Now**. Do not double-click the Pay Now button. A circle will spin around for a few seconds while order is processing.
17. A confirmation of your order appears. Click Log Off.