### A Quick Guide to Information Technology at K-State for K-State Students

**WELCOME TO KANSAS STATE UNIVERSITY!**

See the New to IT at K-State website for links to many great IT resources: [k-state.edu/its/welcome](http://k-state.edu/its/welcome) and the Information Technology website for IT resources, news, and more: [k-state.edu/its](http://k-state.edu/its)

<table>
<thead>
<tr>
<th>ACCESS</th>
<th>K-State Student Information System (KSIS)</th>
<th>System that governs a student’s progress through K-State. <a href="http://ksis.k-state.edu">ksis.k-state.edu</a></th>
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<td><strong>eID</strong></td>
<td>Used to access many information technology resources including webmail, Canvas, the wireless network, Employee Self Service, KSIS, and more. <a href="http://eid.k-state.edu">eid.k-state.edu</a></td>
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<td><strong>Connect Dashboard</strong></td>
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<td>Grant others permission to access student records, pay bills, view tax and financial aid info. <a href="http://k-state.edu/onestop/designated-access/">k-state.edu/onestop/designated-access/</a></td>
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<td><strong>Canvas</strong></td>
<td>Learning management system designed for use as an interactive web-based classroom with audio/video streaming, online assignments, chat rooms, gradebook, message board, calendar, and more. <a href="http://canvas.k-state.edu">canvas.k-state.edu</a></td>
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<td><strong>K-State Survey Powered by Qualtrics</strong></td>
<td>Web-based survey and reporting tool available to faculty, staff, and students for academic research; university and college business; and collecting feedback. <a href="http://survey.k-state.edu">survey.k-state.edu</a></td>
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<td><strong>Technology Classrooms</strong></td>
<td>University technology classrooms and studio environment options. Graduates who use these rooms must first be trained. <a href="http://k-state.edu/its/classrooms">k-state.edu/its/classrooms</a></td>
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## Services

**Service Locations**
For more information about service locations including library services, group and quiet study areas, computing labs and printing, and more, see: [k-state.edu/its/recovery/service-locations.html](http://k-state.edu/its/recovery/service-locations.html) or [k-state.edu/maps/](http://k-state.edu/maps/)

**Information Technology Policies**
Learn the IT rules and regulations at K-State. [k-state.edu/its/policies](http://k-state.edu/its/policies)

**Limited Free Printing**
Available to students, faculty & staff in computing labs and the K-State InfoCommons. $20 fall/spring semesters, $5 summer. [k-state.edu/its/labs/printing.html](http://k-state.edu/its/labs/printing.html)

**Zoom Webconferencing**
High-definition video and audio conferencing service with screen sharing. Go to [k-state.zoom.us/signin](http://k-state.zoom.us/signin) or [connect.k-state.edu](http://connect.k-state.edu), click Join or Start Meeting and sign in with your eID and password.

**Software Licenses**
Licenses are available for departmental or personal use. Some fees and restrictions may apply. [k-state.edu/its/software/software-licenses](http://k-state.edu/its/software/software-licenses)

**Antivirus**
K-Staters connecting their computers to the K-State network can use the antivirus software of their choice or choose from the recommended software listed below:
- Windows 10, 8, 8.1 — Defender (built-in)
- Windows 7 — Security Essentials
- Mac — Sophos HomeFree
See [antivirus.k-state.edu](http://antivirus.k-state.edu) for more information

**Password Change**
eID passwords are changed every 180 days. Go to [eid.k-state.edu/eProfile](http://eid.k-state.edu/eProfile) to see your deadline & change your password.

**Virtual Private Network (VPN)**
Use the VPN to remotely access protected, sensitive data & campus resources in a secure manner. The VPN is more secure than an open Internet connection. [k-state.edu/its/security/secure-data/vpn/](http://k-state.edu/its/security/secure-data/vpn/)

## Security

**K-State Alerts**
The emergency text messaging system is a service available to anyone with an active eID. To enable: sign in to [eid.k-state.edu](http://eid.k-state.edu) and follow the instructions to activate phone and text messages regarding emergencies. [k-state.edu/police/alerts/](http://k-state.edu/police/alerts/)

**Phishing Scams**
Protect yourself from identity theft. Be wary of email with urgent requests for your personal or financial information, or your sign in credentials. K-State will **NEVER** ask for your password by email. Legitimate businesses will **NEVER** ask for account verification by email. [k-state.edu/its/security/protect-yourself/phishing-cybercrime.html](http://k-state.edu/its/security/protect-yourself/phishing-cybercrime.html)

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See [antivirus.k-state.edu](http://antivirus.k-state.edu) for more information

## Connect

**IT Help Desk**
First point of contact for campus IT needs
K-State Student Union
Cat’s Pause Lounge
Room 222
785-532-7722 or 800-865-6143
helpdesk@k-state.edu
[k-state.edu/its/helpdesk](http://k-state.edu/its/helpdesk)

**IT Self-Service**
Request IT services online
[servicedesk.k-state.edu](http://servicedesk.k-state.edu)

**IT News**
Online newsletter
[blogs.k-state.edu/it-news](http://blogs.k-state.edu/it-news)

**Report phishing scams**
Forward email with original headers to abuse@k-state.edu

**IT Status**
Service status, updates and planned maintenance notifications for Information Technology Services.
[k-state.edu/its/status](http://k-state.edu/its/status)
[twitter.com/kstateitstatus](http://twitter.com/kstateitstatus)

**IT Help Desk Twitter**
News, tips, and updates about Information Technology Services
[twitter.com/kstateithelp](http://twitter.com/kstateithelp)

**Microsoft Office**
Office 365 can be installed on up to five PCs or Macs, and five mobile devices for personal use at no cost. There is also 1TB of space available via OneDrive for Business. [portal.office.com/Home](http://portal.office.com/Home)

**Adobe Creative Cloud**
Adobe Creative Cloud licenses are available to current faculty, staff, and students for a fee. [k-state.onthehub.com](http://k-state.onthehub.com)

**Technology Buying Recommendations**
Includes minimum requirements and college/department recommendations. [k-state.edu/its/buying](http://k-state.edu/its/buying)

**Computing Labs**
The university computing labs are open 24 hours a day and require a K-State eID. Guests and visitors have limited access. For lab locations, available software, and policies, see: [k-state.edu/its/labs](http://k-state.edu/its/labs)

**Residence Halls**
All halls have computing labs, wireless network access & Ethernet connectivity. [housing.k-state.edu/resources/resnet/helpdesk.html](http://housing.k-state.edu/resources/resnet/helpdesk.html)

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**Adobe Creative Cloud**
Adobe Creative Cloud licenses are available to current faculty, staff, and students for a fee. [k-state.onthehub.com](http://k-state.onthehub.com)

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