

Senior Director of Cloud Operations

Organizational Information

The IT organization of Kansas State University is responsible for the life cycle planning of cloud and identity access services through the phases of strategize, architect, select, deploy, operate, evolve, and retire. The Senior Director of Cloud Operations manages the teams that have responsibility for K-State cloud and identity access initiatives and provides service insight, response, and service management to maintain high service reliability and availability.

Position Title: Director III, Info Tech

Business Title: Senior Director of Cloud Operations

Location: Manhattan

Reports To: Chad Currier, IT Chief Operating Officer, Deputy CIO for Enterprise Technology

Supervisory Position: Yes

Type: Full-time; 12 months; Supervisory; Exempt

Hours of work: 8am – 5pm

Occasional overnight travel

Job Responsibilities:

25% Manage Cloud Technologies team

- Define and enhance methodologies and practices for the server infrastructure change management in line with best practice and practical experience of continuous improvement.
- Drive strategic change and cohesive teamwork across group personnel, developing their skills and capabilities to meet the needs of the organization, as well as building on existing recruiting capabilities to address new needs and skill gaps.
- Implement and manage both on-premise and cloud server infrastructure life cycle management status reporting, metrics and benchmarks.
- Drive a clear strategy for scaling product operations in the Public Cloud.

25% Manage Enterprise Identity and Access Management Services team

- Leads the enhancement process for the Identity Access Management (IAM) program.
- Leads program design review working directly with customers and business owners on the integration requirements including provisioning, de-provisioning and user lifecycle into the IAM platform.
- Drive strategic change and cohesive teamwork across group personnel, developing their skills and capabilities to meet the needs of the organization, as well as building on existing recruiting capabilities to address new needs and skill gaps.
- Develops strategic road maps for the Identity Management systems and program.

- Develops enterprise wide standards for identity and access management.
- Consult with business units when implementing access levels for new systems.
- Leads the team in creating and maintaining the architecture for IAM systems.

20% Lead Cloud Center of Excellence to support K-State’s cloud-first infrastructure initiative

- Establish and review metrics for CCoE progress, report progress quarterly to OneIT Leadership team.
- Document, communicate and encourage best practices for accelerating adoption of cloud service across the enterprise.

15% Manage Infrastructure portfolio

- Serves as management advisor using a high-level of discernment and judgment to address a wide variety of interrelated subject matter, that can include financial, contractual, programmatic, or other program office focus areas, requiring specialized ability to correlate and corroborate information into reports and records.
- Attends high level meetings as a senior authoritative representative of IT programs. Provides a wide range of substantive oral and written presentations and reports to internal and external stakeholders.
- Develops and implements overall program requirements based on new or revised legislation and university initiatives. Analyzes and evaluates the effectiveness of program requirements throughout the lifecycle.
- Makes determinations on resources to accomplish program objectives and applies technical expertise to various levels of operations. Advises on distribution of work and priorities of efforts.

10% Provide Strategic and operation leadership support to the OneIT Leadership group

- Collaborate with Stakeholders to standardize Application architectures and practices.

5% other duties as assigned

Required

Education & Experience (must match minimum requirements in the selected job description):

- Bachelor’s degree + 6 years of experience

Preferred

Education & Qualifications (skills / knowledge / abilities):

-Masters’ degree + 3 years of experience institution (preferred in computer science, information systems, business administration or related field)

- Three to five years of leadership responsibility in managing multiple, large, cross-functional projects and influencing senior-level management and key stakeholders
- Expert knowledge of analytical and evaluative methods, supplemented by a practical knowledge of accounting theory, concepts, and practices, and of auditing techniques.
- Knowledge of Kansas State University structure, missions, programs, and organizational relationships.
- Expert communicator to influence acceptance of new methods, work procedures, organizational relationships, etc., that affect the basic content and character of operations, relationships with other groups, and overall mission goals.
- 10 or more years in IT and business/industry
- Ability to identify ways to improve effectiveness of work methods, procedures, distribution of work assignments, management controls, information and documentation systems, and similar functions.
- Applied knowledge in analyzing procedures, organizational structure, and other subjects of management that are characteristically unstable, wide in scope, and composed of many high-level, complex tasks.
- Ability to represent Kansas State University, as an analytical expert, within and outside the university, and to resolve different and entrenched viewpoints.