

# K-State's Standards of Excellence

## Accountability

Honors commitments and assumes responsibility for delivering results that are aligned with K-State's high standards.

## Adaptability

Adjusts to situations and conditions that require changes in responsibilities, ways of working or interacting.

## Commitment to Continuous Improvement

Receptive to feedback and looks for ways to do things more effectively or efficiently.

## Effective Communication

Listens for understanding, communicates in a positive and respectful manner and shares information with those who need to know it.

## Job Knowledge

Demonstrates the knowledge and skill necessary to perform effectively, understands the expectations of the job and stays current with new technologies, methods and processes in area of responsibility.

## Judgment

Makes wise choices and thoughtful decisions by collecting information and considering the implications of potential options.

## Service Orientation

Delivers high-quality programs and/or services by listening well, demonstrating empathy, being responsive and engaging in creative problem-solving.

## Teamwork

Creates a positive and productive work culture and supports the success of all members of the workgroup.

# Our Values

## Connection

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We are stronger together - cultivating trust and building relationships to connect our K-State community with our state, nation, and world.

## Courage

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We lead with bold conviction - rising to the moment, even when the course is uncharted, to deliver the greatest good for areas of greatest need.

## Impact

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We listen, adapt and challenge the status quo - leading change through learning and discovery that transforms lives and creates shared prosperity for all.

## Learner-Focused

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We welcome all who seek to learn and grow - providing an accessible, inclusive and exceptional experience that helps them achieve their potential.

## People-Centered

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We are everything because of our people - supporting, valuing and inspiring our entire K-State community and championing a culture of belonging for all.

## Stewardship

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We are committed to our future - using our resources responsibly to leave a positive, lasting legacy.