F. M. News

K. S. U., Division of Facilities



Division of Facilities has been working on a new concept, known as "Transformation to Excellence", that promotes personal and professional growth at all levels within the organization.

Psychologist, Dr. Phil McGraw's, *10 Life Laws*, says, "Either you get it or you don't. Become one of those who get it. It's easy to tell these people apart. Those who "get it" understand how things work and have a strategy to create the results they want. Those who don't are stumbling along looking puzzled, and can be found complaining that they never seem to get a break.

You must do what it takes to accumulate enough knowledge to "get it." You need to operate with the information and skills that are necessary to win. Be prepared, tune in, find out how the game is played and play by the rules."

As he continues, "You cannot dodge responsibility for how and why your life is the way it is. If you don't like your job, you are accountable. If you are overweight, you are accountable. If you are not happy, you are accountable. You are creating the situations you are in and the emotions that flow from those situations. Newsletter, January 2012

Don't play the role of victim, or use past events to build excuses. It guarantees you no progress, no healing, and no victory. You will never fix a problem by blaming someone else. Whether the cards you've been dealt are good or bad, you're in charge of yourself now".

He says, "Every choice you make, 'including the thoughts you think', has consequences. When you choose the behavior or thought, you choose the consequences.... If you choose thoughts contaminated with anger and bitterness, then you will create an experience of alienation and hostility. When you start choosing the right behavior and thoughts, which will take a lot of discipline, you'll get the right consequences."

Many of us are standing at the dock waiting for that ship to arrive. We want the ship in place with the gangplank in the perfect position, the weather right, and, of course, a hand delivered engraved invitation before we're willing to launch. That will never happen. Dreams don't move toward us, we have to move to them.

One author writes, "It's time to quit waiting for perfection, inspiration, permission, reassurance, someone to change, the right person to come along, the kids to leave home, the new administration to take over, an absence of risk, someone to discover you, a clear set of instructions, more self-confidence, or the pain to go away. Instead of saying, 'We've never done it before,' say, 'We have the opportunity to be first.' Instead of saying, 'We don't have the resources,' say, 'Necessity fuels invention.' Instead of saying, 'There's not enough time,' say, 'We'll change how we work'. Instead of saying, 'We've already tried that' say, 'We learned from experience'. Instead of saying, 'Our vendors and customers won't go for it',

say, 'Let's show them the opportunities.' Instead of saying, 'we don't have enough money,' say, 'Maybe there's something we can cut.' Instead of saying, 'We're understaffed,' say, 'We're a lean, hungry team.' Instead of saying, 'It'll never get any better,' say, 'We'll try one more time.' Instead of saying, 'It's not my job,' say, 'I'll be glad to take the responsibility'. Instead of saying, 'I can't,' say, 'Sure, I'll give it a try!'"

Nothing ventured, nothing gained!

Perhaps if we were more like the snail that started climbing up the apple tree one cold day in February. As he inched his way upward, a worm stuck his head out from a crevice in the tree and said, "You're wasting your energy. There isn't a single apple up there!" The snail kept on climbing, and replied, "No, but there will be by the time I get up there!"

The vision of the organization is that "Everyone" can be a leader, no matter what position they hold. Make 2012 your own "Quest for Excellence!"

It all starts with YOU!

January Birthdays

- 1-1 Victoria L'Ecuyer
- 1-3 Barb Larson
- 1-4 Terri Wyrick, Darrell Betzner
- 1-5 Don Engelken
- 1-6 Bill Spiegel
- 1-9 Jerry Bohnenblust
- 1-11 Kathy Henry

- 1-16 Jason Griffiths
- 1-21 Steve Anderson
- 1-23 Jason Simmonds, Jack Carlson
- 1-25 Travis Homeier
- 1-27 Bert Pearson, John Woods
- 1-29 John Hewitt
- 1-30 Ken Mullin



December 5, 2011



Jewell Cutright was hired as a Custodial Specialist. She is working on the Custodial day crew for Stephanie Brecheisen.

Douglas Ray was hired as an Equipment Operator. He is working in Grounds Maintenance for Brenda Johnson.



December 12, 2011



George LeRoux was hired as a Building System Technician. He is working in Utilities at the Power Plant for Roger Hageman



Michael Ayon was hired as a Building System Technician. He is working in Utilities at the Power Plant for Delvin Winfough.

December 19, 2011

Zachary Wamsher was hired as a Plumber Senior. He is working for Larry McCoy in the Plumbing Shop.





Jason Glessner's position was reclassified to a Carpenter Senior. He is still working for Galen Hageman in the carpenter Shop

Angel Brown was hired as a Custodial Specialist. She is working for Michael Harris on the Vet Med Custodial night crew.



December 25, 2011



Delvin Winfough was promoted to a Physical Plant Supervisor Senior in Utilities at the Power Plant. He is working for Ed Heptig.



Gator Infestation at Facilities

Facilities Maintenance started our history with the John Deere utility vehicles after the t ornado hit in June of 2008. A couple of dealerships each donated a gator to use towards helping our cause. We quickly learned how valuable they could be in project inspections and smaller types of maintenance activities. They are easy to get around, handy to park and are more fuel efficient than full size vehicles. In 2011, we purchased three with front blades providing a mechanical means for snow removal taking some of the burden off of staff using hand shovels. This allowed for us to get the campus open as quickly as possible. ~Mark Loberg



Grounds and Recycling also got a new toy.

Joe Myers sent a picture and wrote: "A lot of people have probably noticed Facilities Service's new utility vehicles being used around campus-The bright orange Kubota RTV'S are kind of hard to miss- Facilities Service's purchased three of these units, two for the Grounds Department and one for Waste and Recycling. The new Kubota's are multifunctional, with the various attachments (snowplows, sand spreaders and brooms). They should be a big asset in helping with the University's snow and ice removal efforts."

Pictured below is Mark Fronce with one of the Kubota, sand and a beach ball????



On a Personal Síde:

Sun Johnson, Vet Med custodian, shared some of her talent with us this last month. She started making balloon designs about 4 years ago



while at RFKC (Royal

Family Kids Camp), where she worked as a staff counselor. RFKC is a summer camp for foster kids who need a little more "love and caring". She said, "I try to make

them feel happier". She learned how to make these designs through books and online.



She makes animals, flowers and other designs at the Purple Pride events on Poyntz. She also creates different designs for Sunday School, according to the story they are studying,

and for birthday parties too. Sun says it makes her happy when other people are happy. Sun, thanks for sharing your talent.

Caught in the Act of Doing Good!

Kudos to: Robert Crider Custodial Crew

Brenda Schaffer from Ward Hall wanted to let us know how much she and her co-



workers in their building enjoy Robert. She says he is always working hard to keep their offices and building looking neat and clean. He goes out of his way to accommodate them and make sure all their needs are met. Besides keeping things looking good, he is also personable; greeting people and inquiring how their day is going.

Thank you, Robert, for the good job you are doing and thank you, Brenda, for submitting the nomination.



Hey Suk Stoddard, Custodian, received a pleasant surprise recently. She got a thank you card from the staff at Dole Hall. There were about 30 signatures and notes expressing their gratitude and

thanking her for "the wonderful job" she does there in Dole Hall. Division of Facilities would like to thank Hey Suk, Robert and all the other numerous Facilities workers, who go out of their way to extend quality work and kindness to our customers. You represent Facilities to all the K-State community. We also appreciate all you do.

etirement

Betty Slattery, Custodial Services, started working for Facilities on October 2, 1995. Betty retired December 10, 2011. We wish her the best. Thank her for her years of service.





There seem to be a little confusion!

The problem that has arisen recently is training that is given through Human Resources. There are only <u>two</u> acceptable ways of signing up to attend Human Resources training.

- 1. Through the office of Facilities Training & Safety
- 2. Sign up through HRIS Self Service

HR has had Facilities staff that have not registered to attend, but "just show up". Trainers did not have enough chairs and handouts, plus it led to some confusion in the training class.

In order for any Facilities staff to attend "any" training, employees must have permission to attend from their direct supervisor, or, <u>in their</u> <u>absence</u>, the manager directly above them.

FM Newsletter needs your help:

Each employee is like a piece of a Jigsaw Puzzle. We are all a part of the big picture. We are all Facilities. Each piece is of value, no matter what part of the puzzle we fit into. All the pieces are needed in order for the whole picture to be seen clearly. Please send your puzzle piece to Lynn, 117A Dykstra Hall. My Piece of the Puzzle forms can be found at: http://www.ksu.edu/facilities/forms/Piece.html

"Caught in the Act of Doing Good!"

Co-workers, Supervisors, Directors, Managers and Building Users are being asked to spotlight actions of our employees who have done work or acts above and beyond our normal duty. Any random acts of kindness can be included. Let's reward good behavior and give employee's kudos for a job well done! Forms are on Facilities web site at: http://www.ksu.edu/facilities/forms/Caught.html

A Blast from the past!

Found this picture in the archive. Any ideas of the year this was taken? Recognize any faces?

