COLLABORATION: AVOID RECREATING EXISTING CAMPUS SERVICES

Leena Chakrabarti
Assistant Director
English Language Program
Kansas State University

GENERAL STUDENT HELP

- Counseling Services
- Office of Student Life
- Missing Student Protocol
- Lafene Health Center
- ISSS
- Housing and Dining

COUNSELING SERVICES

- Refer individual student cases
- Three free visits
- Counselors part of CIRT team (Critical incidence response team)
- Partnership with Listening classes to become familiar with Counselors
- Andrew Bratawidjaja,
 Ph.D., LCMFT, CFLE
 International Programs Liaison

OFFICE OF STUDENT LIFE

- They help us by transitioning international students into the processes
- Individual cases about academics and social behaviors
- CIRT Team
- Missing Student Protocal
- Help with withdrawal of students



Heather Reed , Director Karen Low, Asst. Director



MISSING STUDENT PROTOCOL

- When students disappear from our classes
- Three step process
- Step 1 Internal process within the ELP
- Step 2 Search continues in the Office of Student Life
- Step 3 Emergency situation
 We contact the parents and sponsoring agencies

Very successful system!

LAFENE HEALTH CENTER

- Coordinate with our health center for TB testing
- We help them track students who do not return after the initial test
- We often escort our students to doctor's visits



INTERNATIONAL STUDENTS AND SCHOLARS SERVICES

- We are both under the Office of International Programs
- We work with them for withdrawals
- Tracking missing students
- Send our students to the programs they sponsor
- All information regarding immigration and visa status

HOUSING AND DINING SERVICES

- Initial contact with them as students check in
- Roommate problems
- Students who might get sick
- Tracking students who are missing

from classes

ORIENTATION CLASS

- Office of Academic Integrity
- Counseling Services
- Hale Library
- Women's Center
- Student Legal Services
- Claflin Bookstore

OFFICE OF ACADEMIC INTEGRITY

- Honor Code and Council
- On my honor, as a student, I have neither given nor received unauthorized aid on this academic work."
- Plagiarism cases- we work with them

OFFICE OF ACADEMIC INTEGRITY

On my honor, as a student, I have neither given nor received unauthorized aid on this academic work."

Ketty Reppert ELP Advisor



COUNSELING SERVICES

- Presentation by one of their counselors on various topics such as
- How to find them
- What services they offer
- How to make appointments with them
- Culture shock
- Adjustment skills
- Problems they might be facing and how to cope with it

HALE LIBRARY

- Jason Coleman and Jeremy Walker
- Technology and sources
- 24-hour Reading room
- Library Etiquette

WOMEN'S CENTER

- Presentation on relationships in college
- By <u>Mary Todd</u>
 Director/Advocacy
 MA, ABD, Clinical Psychology, Kansas State
 University & University of South Florida
- In a form that our students can understand lots of pictures and simple vocabulary



STUDENT LEGAL SERVICES

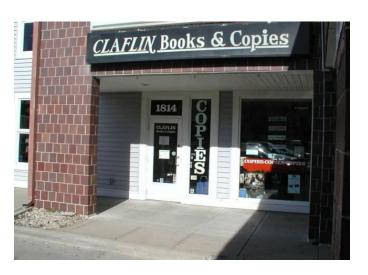
• Presentations on:

Driver's license
Traffic tickets
Landlords
Internet shopping

Legal Services Attorney Sarah Barr
 BA in Political Science, FHSU, 1979
 JD Washburn University School of Law, 1985

CLAFLIN BOOKSTORE

- Come during orientation for 15 minutes
- Their location
- Book Ordering Process
- Book Returns



EXIT-LEVEL AND TRANSITIONING STUDENT FOLLOW-UP

- Communication with Colleges and Departments
- Contacting faculty members who are teaching our students in academic classes- bridging
- Pre-Enrollment Orientation

COMMUNICATION WITH COLLEGES AND DEPARTMENTS

- College of Business
- College of Engineering
- College of Arts and Sciences
- College of Agriculture
- College of Human Ecology
- College of Education

CONTACTING FACULTY MEMBERS TEACHING OUR STUDENTS

- Ketty Reppert, one of our advisors, contacts each of the professors who have our parttime students in their classes
- We offer support for our students, if their lack of performance is due to English capabilities
- We make appointments with the students who are not being successful and work with them and the university faculty

PRE-ENROLLMENT ORIENTATION

- Happens every fall and spring semester
- Started in spring of 2010
- A special day when international students who are transitioning get pre-enrolled in classes and learn about resources and special classes
- In coordination with New Student Service, ISSS, Leadership Studies, First Year Seminars, Academic Assistance Center and various colleges

TWARD

Training for...

- Wellness
- Academics
- Responsibility
- Discipline



CURRENT HANDLING OF NON-PERFORMERS

- Students on Probation and Reinstatement are monitored through emails
- Reinstated students are required to meet with an advisor, especially if they are not doing well in classes
- We monitor attendance twice and ask probation students
 to come in for an
 - appointment

TWARD

- A course being developed for our non performers - students on Reinstatement
- We will pilot this class in fall for Reinstated students
- Then we will also implement it for our students on probation
- We are being proactive in trying to retain students and make them successful

TWARD

- Career Counseling
- Academic assistance in our language lab
- Counseling Services
- Powercat financial counseling
- Environmental awareness
- Social and Cultural awareness
- Physical Fitness through our Recreation Center

CAREER COUNSELING

 A career counselor is going to meet with these students to find out what their interests are and provide them direction for academics and the future

ACADEMIC ASSISTANCE IN OUR LANGUAGE LAB

- Required evening and weekend hours in our Language Lab
- Lab tutors hired from the English Department and Modern Languages Department (TEFL students)

COUNSELING SERVICES

- Group counseling about motivation and doing well in academics and in a foreign country
- Also, how to meet people of other cultures

POWERCAT FINANCIAL COUNSELING

- How to manage money given by their partents
- Avoid comparing with their peers and geetting into competitions
- Foster the concept monetary investments at an early age

ENVIRONMENTAL AWARENESS

- Outdoors activities on the Konza prairie
- Prairie conservation and bison conservation
- Learn about sustainability and recycling through the office of sustainability at K-State

SOCIAL AND CULTURAL AWARENESS

- Volunteer work at the Breadbasket and clean-up of the Milford Lake
- Volunteer at elementary school carnivals
- Collaborate with ISSS and send the students to their programs, such as Coffee Hour
- Challenge course that teaches team building and leadership

PHYSICAL FITNESS THROUGH OUR RECREATION CENTER

- Custom physical fitness class for these students to keep them physically fit and teach them discipline
- Nutrition counseling through the Recreation Center and Lafene Health Center