

2022 ANNUAL REPORT

LAFENE+

HEALTH CENTER

YOUR HEALTH & WELL-BEING RESOURCE

MISSION

To offer an accessible, high quality, affordable, outpatient healthcare service on the Manhattan campus. To provide exceptional health and well-being education to the student body and larger Kansas State University community.



CORE VALUES

Compassion

We promise to offer compassion and caring for all of our students and patients.

Adherence to Standards

We promise to work within the boundaries of evidence-based healthcare, University, and health center standards.

Collaboration

We promise to work internally and with other campus divisions to create the best possible experience for our patients.

Timeliness

We promise to do our best to be on time and respect the time of our patients.

Mutual Respect

We promise to offer mutual respect to all students, patients, and co-workers.

Lafene Health Center has physicians who are Board Certified in Family Practice and Sports Medicine. Lafene also has nurse practitioners who are Board Certified in Dermatology, Family Medicine, Mental Health, and Women's Health. Our Sports Medicine Physicians serve as team doctors for many of the Kansas State University athletic teams.

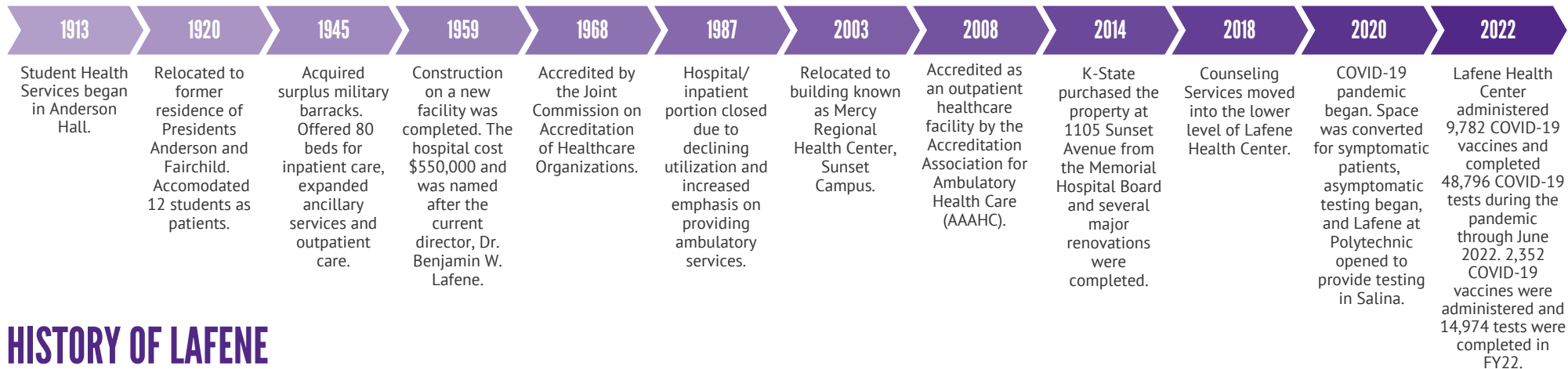
“The staff is always friendly and professional when I go in for an appointment. I am going to be really sad after I graduate this spring and will be leaving Manhattan. This has definitely been my favorite health care group to work with.”

“Every time I visit Lafene I always feel cared for in a genuine way. I'm always astounded with the staff's professionalism and kindness. Thank you!”

“Everybody was super helpful, informative, and friendly. It was a relief to come in and be treated with kindness and professionalism.”

HEALTH CENTER VISITS BY SPECIALITY 2021-22

Allergy, Immunization & Travel	4,615
Athletic Training	247
Clinical Laboratory	16,636
Massage Therapy	559
Medical Staff	18,253
Nutrition Counseling	455
Pharmacy	13,547
Physical Therapy	1,876
Psychiatry	2,215
Radiology	768
Triage	1,432
Women's Health	2,843
TOTAL VISITS	63,446



HISTORY OF LAFENE

SERVICES PROVIDED

- 24-hour nurse line - 785.532.6544
- Alcohol and other drug education
- Allergy injections
- Dermatology
- Family practice medicine
- Immunizations
- Laboratory testing
- Massage therapy
- Mental health nurse practitioners
- Nutrition counseling
- Pharmacy
- Physical therapy and rehab
- Sports medicine and injury treatment
- Travel immunization consultations
- Women's health
- X-rays

PATIENT SATISFACTION SURVEY RESULTS

98.7% of patients said they are likely to recommend Lafene Health Center to another student

98.3% of patients said they were able to schedule an appointment that met their needs

98.5% of patients said their provider listened carefully to their concerns



LAFENE CAPS

Counseling and Psychological Services

Lafene CAPS is a student service on campus providing therapy and mental health counseling to students, and consultation/education to the K-State community to enhance student success. We provide culturally-competent services and welcome diversity in all its forms.

- Lafene CAPS provides individual therapy, group therapy, and workshops
- All consultation services at Lafene CAPS are covered by student services fees
- Enrolled students may receive up to eight individual therapy sessions per semester at no charge
- Mental health consultation is available 24 hours a day, seven days a week, by calling 785.532.6927
- Lafene CAPS is open weekdays from 8:00 a.m. to 5:00 p.m.

CLIENT SATISFACTION SURVEY RESULTS

98.5% of clients said that their counselor was respectful of their unique identities and cultural differences (e.g., race, religion, gender, sexuality, etc.)

99.4% of clients said that their counselor demonstrated respect for their dignity and worth

97.7% of clients said that their overall experience at Lafene CAPS was beneficial

“[My counselor] and Linc [the therapy dog] were fantastic! [My counselor] has helped me figure out a lot in the past few months, and it's really been beneficial”

“[My counselor] has been amazing and helped me through so much.”

“I had a very positive experience with CAPS.”

LAFENE CAPS VISITS

2021-22

TOTAL VISITS

6,997

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