

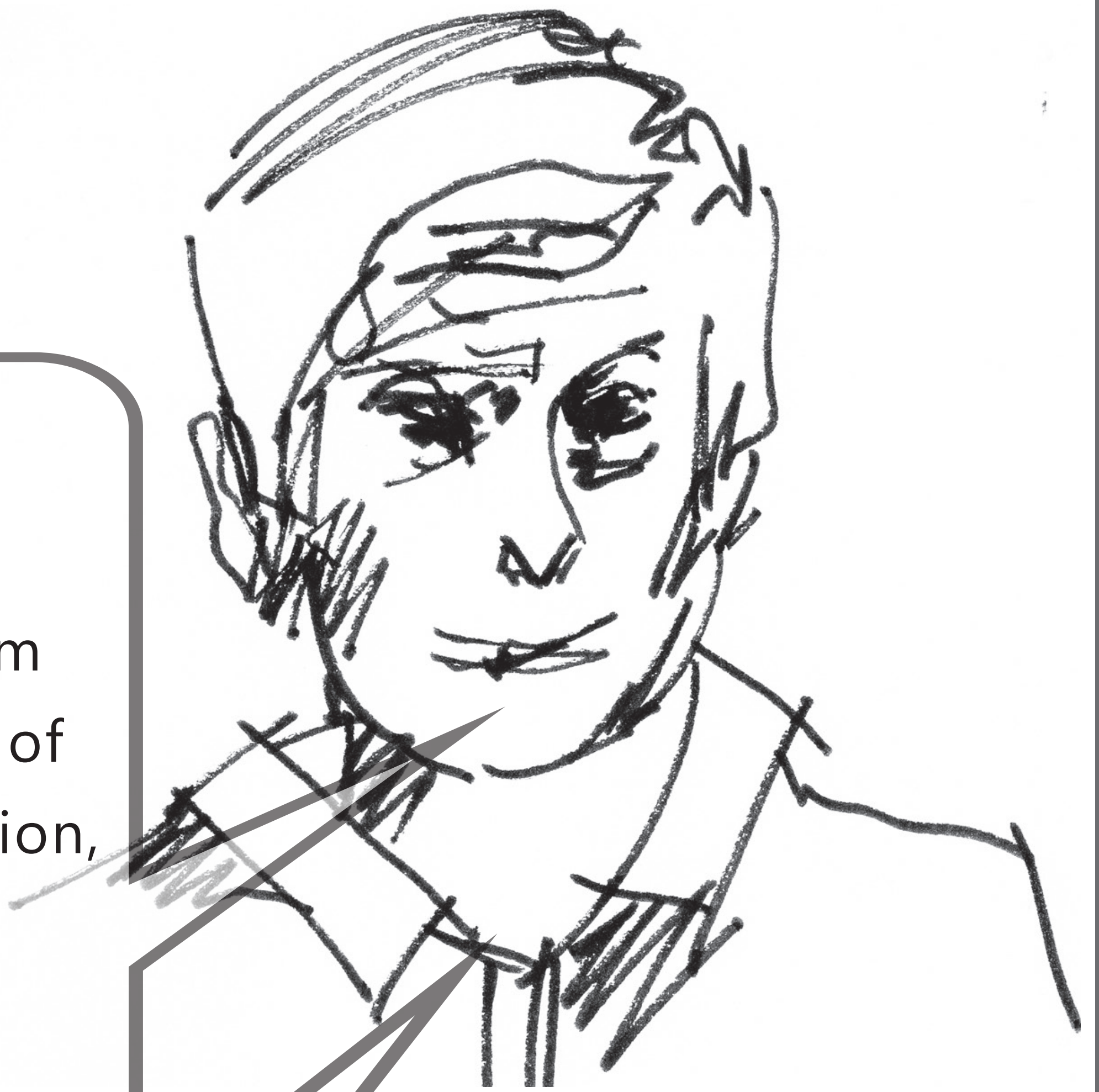
RENTER*

I am an older, single parent.

I am unemployed due to health problems.

I live in public housing.

"[I] always had a job, always been self-dependent. But now I'm struggling due to lack of education, transportation, and poor health."



On barriers to accessing social services that could decrease housing cost burden...

"You could go there one day and speak with someone ... and then go back and get someone else, and you have to start fresh, and there you go, back to square one."

* Personas and quote excerpts come from content analysis of interviews conducted from 2016-2017. Healthy Communities Lab collected interviews for the purpose of community awareness and outreach.