1. **Will the Center close again?**

   The university recognizes childcare is a critical service and intends to make every effort to keep the CCD open if it is safe to do so and with guidance from local and state health authorities.

2. **Are staff and children required to use personal protective equipment (PPE)?**

   All adults and school-age children are required to wear masks. Infants through pre-k children are not required to wear masks.

3. **What screening measures are in place?**

   Everyone who enters the building has their temperature taken. Anyone with a temperature of 100.4 or higher is not permitted access to the center. All adults and school-age children must wear a mask to enter the facility. Screening questions are posted at the entrance and if anyone answers “yes” to any of the questions they are not permitted access to the center. Hand sanitizer is available at the entrance and throughout the building.

   Children are monitored throughout the day to ensure no symptoms are developing. Their temperatures are taken again in the late afternoon before departure.

4. **What is the center’s exclusion due to illness policy?**

   If a child has a fever (101.4 or higher) and/or a symptom of COVID-19 (cough, headache, diarrhea, sore throat, runny/stuffy nose, muscle aches/pains, shortness of breath, loss of smell or taste, poor appetite, fatigue/weakness/exhaustion, vomiting, chills) they are not allowed to return to care until they are symptom free for 72 hours without the use of medication.

5. **If my child’s classroom is closed due to exposure, will I receive a refund of my tuition?**

   If your child’s classroom is closed due to COVID-19 exposure from another enrolled child or staff member, you will receive a credit of 50% of the tuition during the time the classroom is closed.

   If your child is required to quarantine due to exposure outside of the center there is no discount on tuition.

6. **Will I be notified of positive cases at the center?**

   Parents will be notified when there is a confirmed case of COVID-19 at the center. However, details about who (child vs. staff) or where (specific classroom) will not be disseminated.

7. **Is our family required to quarantine after travel?**

   You are required to follow any [travel related isolation or quarantine orders from KDHE](https://www.kdhe.ks.gov/). They are periodically updated and we encourage you to review them before and after your travel.

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