

School	Title	Scope of work	Duties and Responsibilities	Funding
Auburn		No student ombuds		
Baylor	Ombuds to Students	Provides informal, neutral, and private dispute resolution services for students.	Assistance is provided for interpersonal misunderstandings or disputes as well as to those with concerns about academic or administrative issues. Every attempt will be made to help individuals resolve concerns fairly and, if possible, informally. Services are offered independently as a supplement to existing administrative or formal grievance procedures and have no formal decision-making authority.	Housed in Student Life
Kent State	Student Ombuds	Serves as a resource for students and other members of the university community regarding any complaint, grievance or appeal that may be academic or non-academic in nature.	The primary goal of the Office of the Student Ombuds is to provide students confidential consultation in assisting with the possible resolution of any university-related concern, grievance or appeal. The Ombuds Office works directly with faculty and staff, providing consultation related to university policies and procedures. It has established itself as an objective, nonbiased operation that continues to work towards developing a fair and equitable university community.	Division of Student Affairs
North Carolina State University	Student Ombuds	Assists students of the NC State community to resolve problems related to their university working, learning or living experience.	What an Ombuds Does: Listen, which may be all the visiting student wants or needs; Discuss concerns and help clarify the most important issues; Help identify and refer to other resources appropriate to the student's concerns; Explain policies and processes; Provide a confidential forum where different options may be considered; Serve as a neutral party to solve problems and resolve conflict; Offer coaching (e.g. help the student prepare for a difficult conversation); Assist in informal resolution of concerns regarding a variety of student-presented issues; Initiate informal inquiry for the purpose of clarifying situations and factual details; Initiate offers of assistance to students identified by university processes as "in need"; Facilitate programming and prevention education, empowering university community members towards successful conflict prevention, management, and resolution; Provide the student with information about how a complaint may be made to the University; Report trends; make recommendations for institutional improvement; Use experience, knowledge, and judgment to assist any NC State student	Academic and Student Affairs

Ohio University	Ombudsperson	To ensure that every member of the University community receives fair and equitable treatment within the University system; and support a positive work and learning environment.	assisting members of the University community with issues internal to Ohio University and in providing a proactive voice regarding issues that are arising throughout its various campuses. The Office of the Ombudsperson is a confidential service open to all students, employees, alumni, parents and community members at Ohio University. The overarching mission of the Office of the Ombudsperson is twofold: to ensure that every member of the university community receives equitable and fair treatment and due process, and to support and facilitate a positive working and learning environment.	Reports to the Provost but placed outside of the University's formal lines of authority.
Oklahoma State University	Ombuds Officer	Serves as a resource for all members of the OSU community on the Stillwater, OSU-Tulsa and OSU-IT in Okmulgee campuses.	<p>Services are provided for faculty, students, and staff, and offer a safe, CONFIDENTIAL, place to talk about campus-related problems and concerns, between or among individuals and/or with organizations.</p> <p>The Ombudsperson will listen carefully to any "visitor" to review issues; explore options to solve problems; make inquiries and referrals as appropriate; and/or facilitate a process that attempts to bring a mutually agreeable resolution to a dispute, conflict, or problem, in an impartial and informal manner.</p>	Office of the President
Oregon State University	University Ombuds	Promotes a civil and inclusive campus community by providing informal, impartial, and confidential* conflict management services to all members of the university community.	The Ombuds assist with individual concerns through service and education, and serve as change agents to address group conflict and systemic concerns. It is the goal of the Ombuds to foster a culture of healthy, safe and open dialogue, and facilitate cooperative problem resolution. The Ombuds will listen to your concerns, value diverse perspectives, help you explore options for resolution, provide facilitation or mediation services when appropriate, and remain impartial to all parties involved. The University Ombuds Office provides a safe place to share your concerns.	Reports to the President's Office for administrative purposes only

Texas A & M	Undergraduate Ombuds	Assists students, faculty, staff, and administrators with resolving academic conflicts for undergraduates on an informal and confidential basis.	<p>Equally open and accessible to all parties in disputes that may arise when there are differing expectations or conflicting policies regarding undergraduate academic issues. Such occurrences may happen to undergraduates in their roles as students, employees, interns, or in many of the other roles that affect their education.</p> <ul style="list-style-type: none"> -Assists members of the university community in solving problems and conflicts -Investigates claims of unfair treatment or erroneous procedure -Serves as a neutral listener, resource, advisor, intermediary, and mediator -Considers all sides of a question impartially and objectively -Explains established policies and procedures of Texas A&M University -Develops options for addressing students' concerns and helps craft a solution -Facilitates communication between students and others involved in an issue 	Provost's Office
University of Alabama		No student ombuds		
University of Florida	Ombuds	The Ombuds office assists students, staff, and faculty in resolving problems and conflicts that arise in the course of interacting with the University of Florida. By considering problems in an unbiased way, the Ombuds works to help students and staff find solutions to university-related problems and concerns.	<p>The role of the Ombuds is to serve as a resource and designated neutral party for students and staff who may have a university related concern or problem. Such problems may be related to grades, difference of opinion with instructors or co-workers, interpretation of university policies, or other administrative issues that may be of concern. The Ombuds will work with staff and students to interpret university policy, and help identify options and strategies for resolving issues.</p> <p>Students are advised to first contact the instructor, the department chairperson, and/or the college dean before seeking assistance from the Ombuds, although instances do exist where contact with the University Ombuds first is beneficial.</p> <p>The Office of the University Ombuds has been configured to handle university matters for staff and all levels of students including undergraduates, graduates, and professional students.</p>	
University of Nebraska		No student ombuds		

University of Texas-Austin	University Ombuds for Students and Staff	The mission of the Office of the Student Ombuds (OSO) is to provide a neutral, impartial, and confidential environment for students to voice concerns related to life at The University of Texas at Austin and to provide information and assistance to students who have University-related questions or complaints.	The Student Ombuds advocates for fair and equitably administered processes and does not side with individuals or the University. The Office helps the University uphold the institutional core values, student honor code, and university code of conduct. Additionally, staff is available to provide workshops and training for campus organizations and will work to tailor a program for individual groups or departments.	Reports to the Office of the President
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