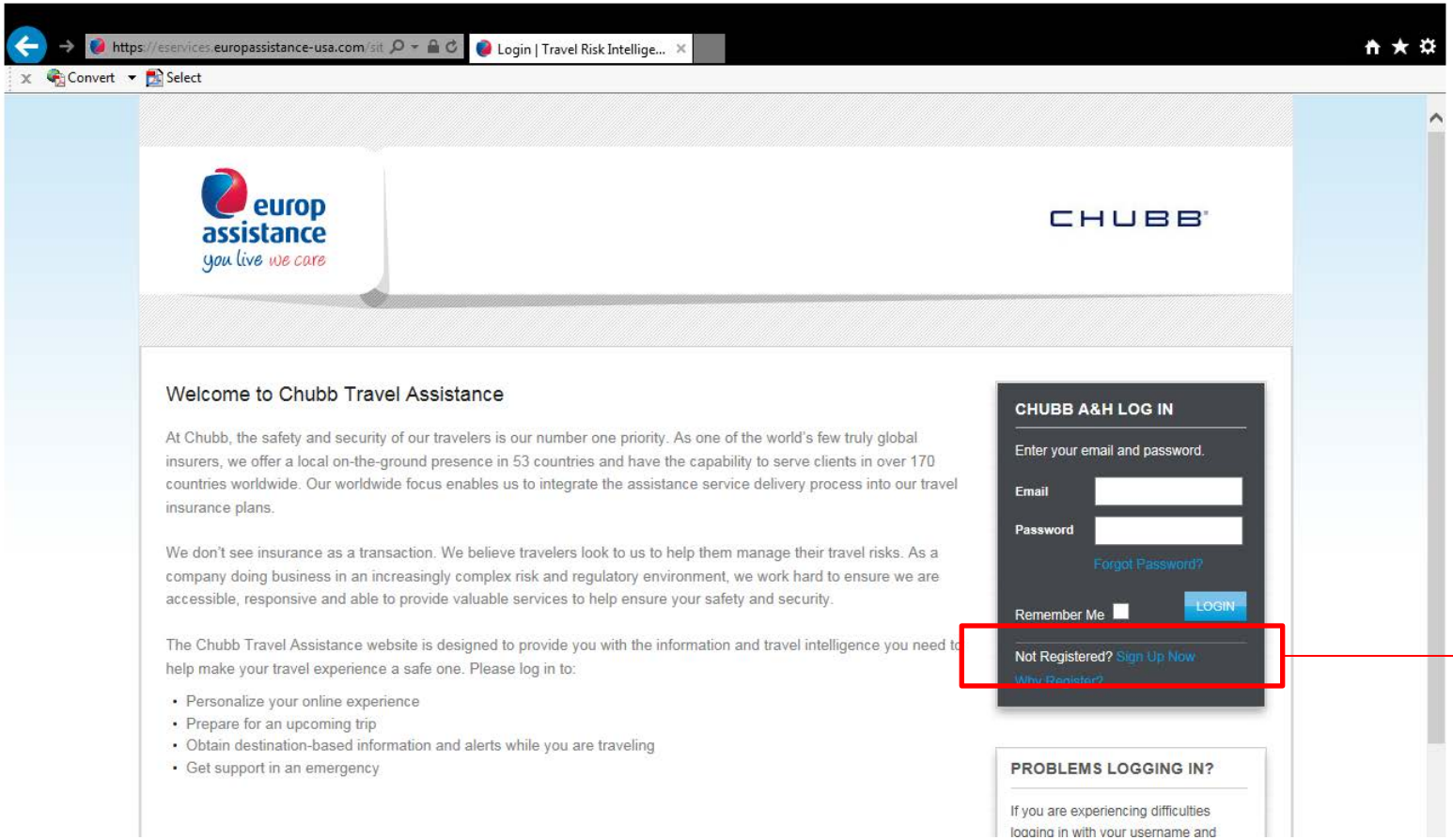
Travel Assistance Portal

New User Registration

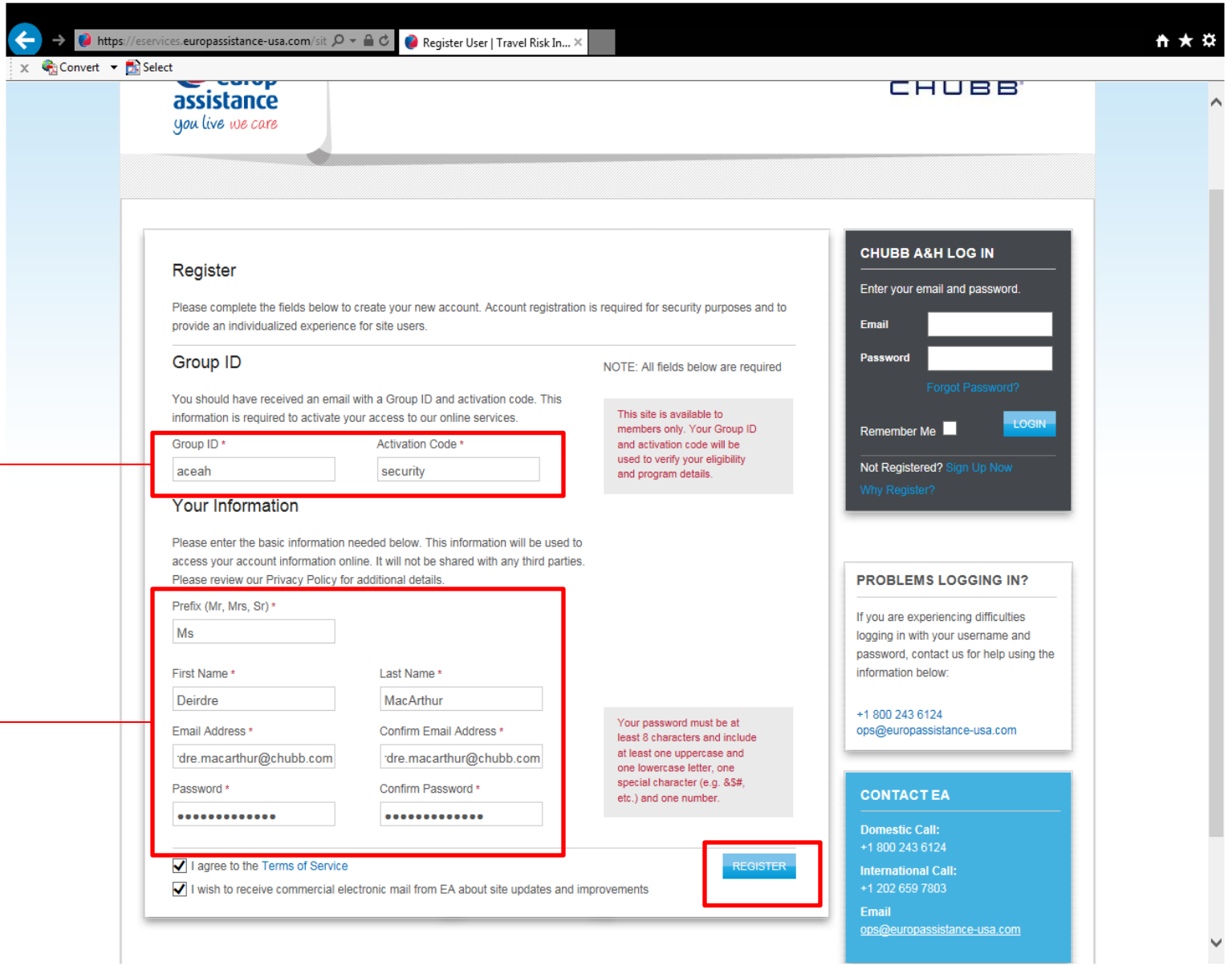
www.acetravelassistance.com

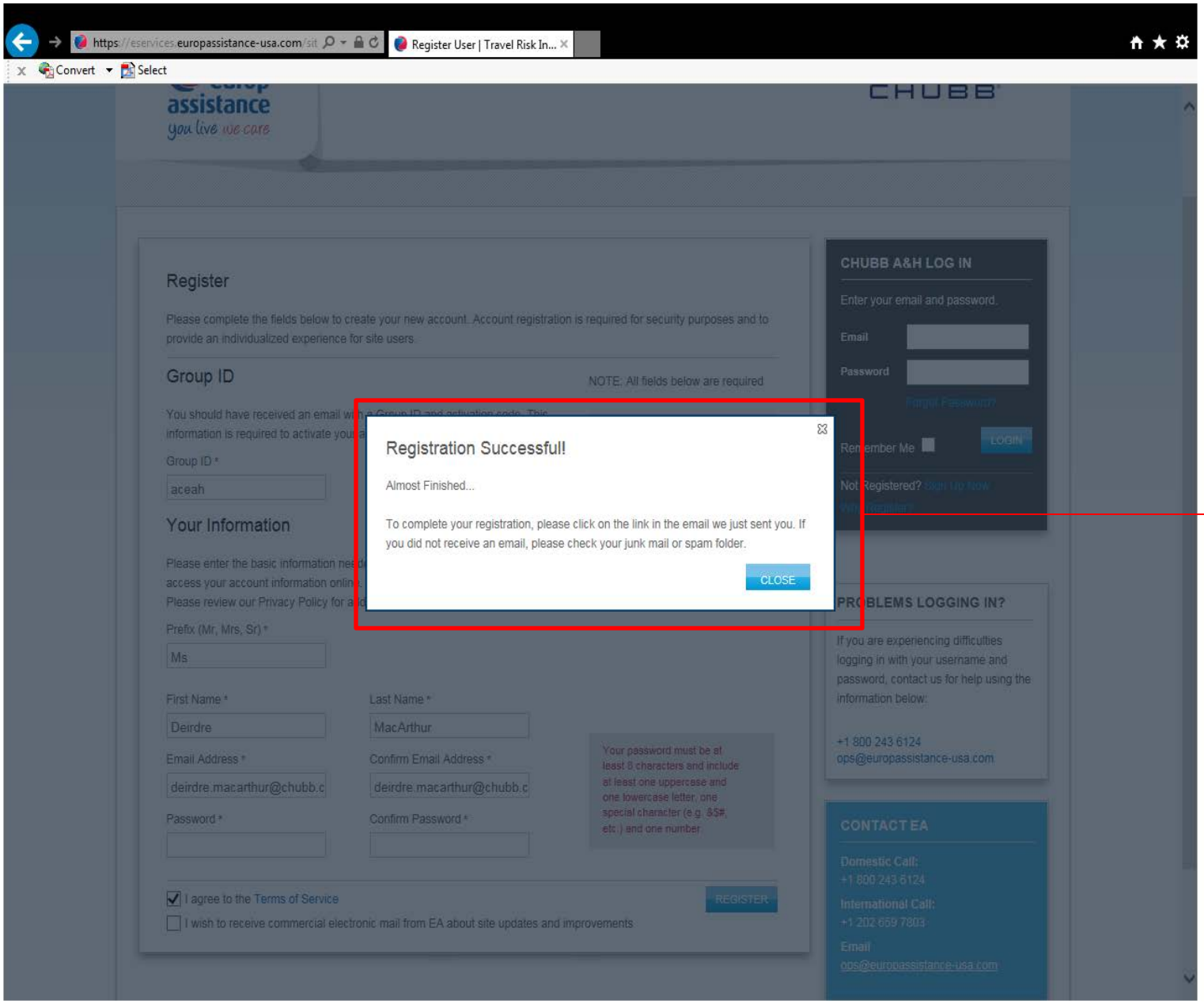


New Users should click "Sign Up Now" to begin registration to gain access to the Portal

Group ID: aceah
Activation Code: security

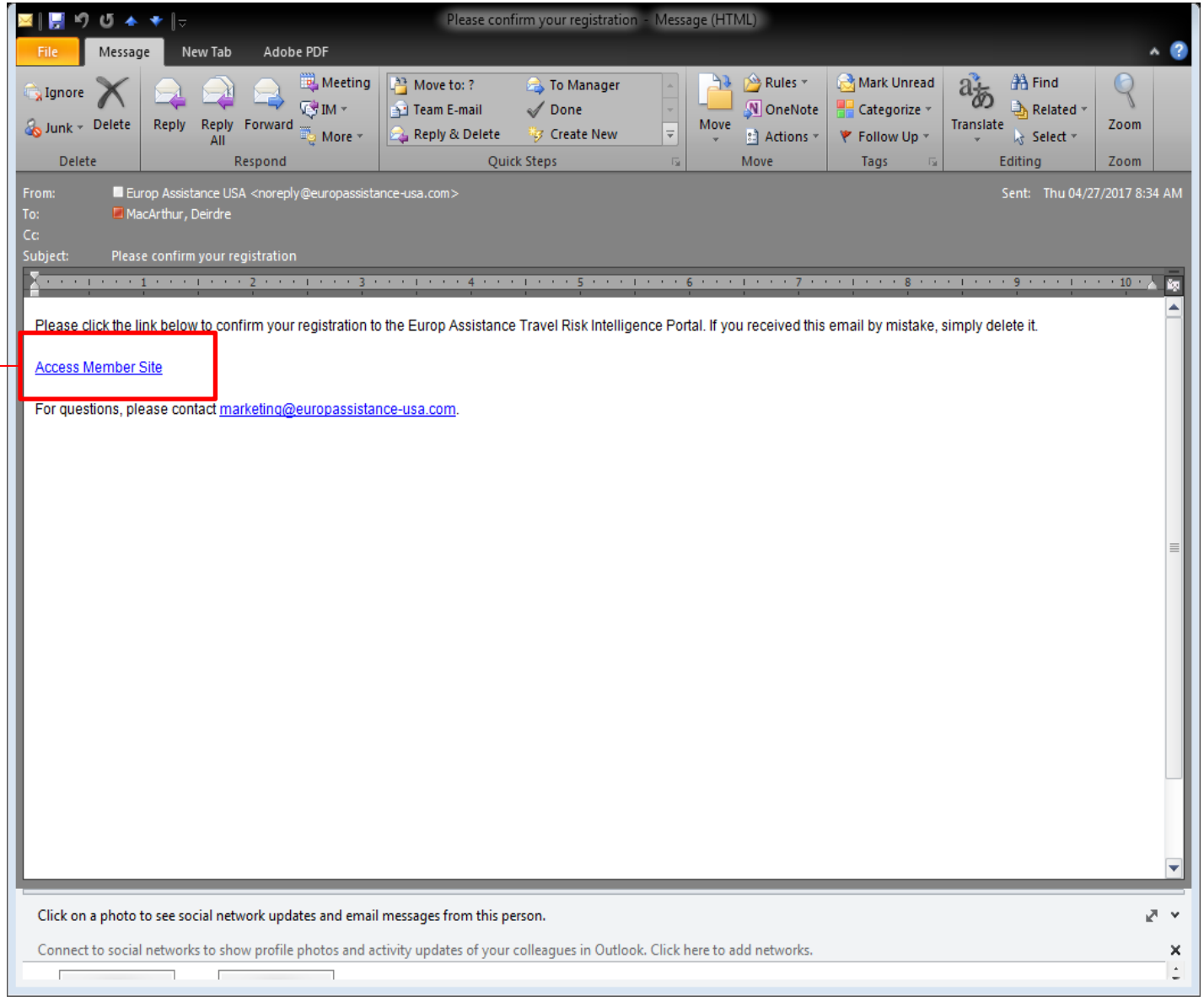
Enter your information here

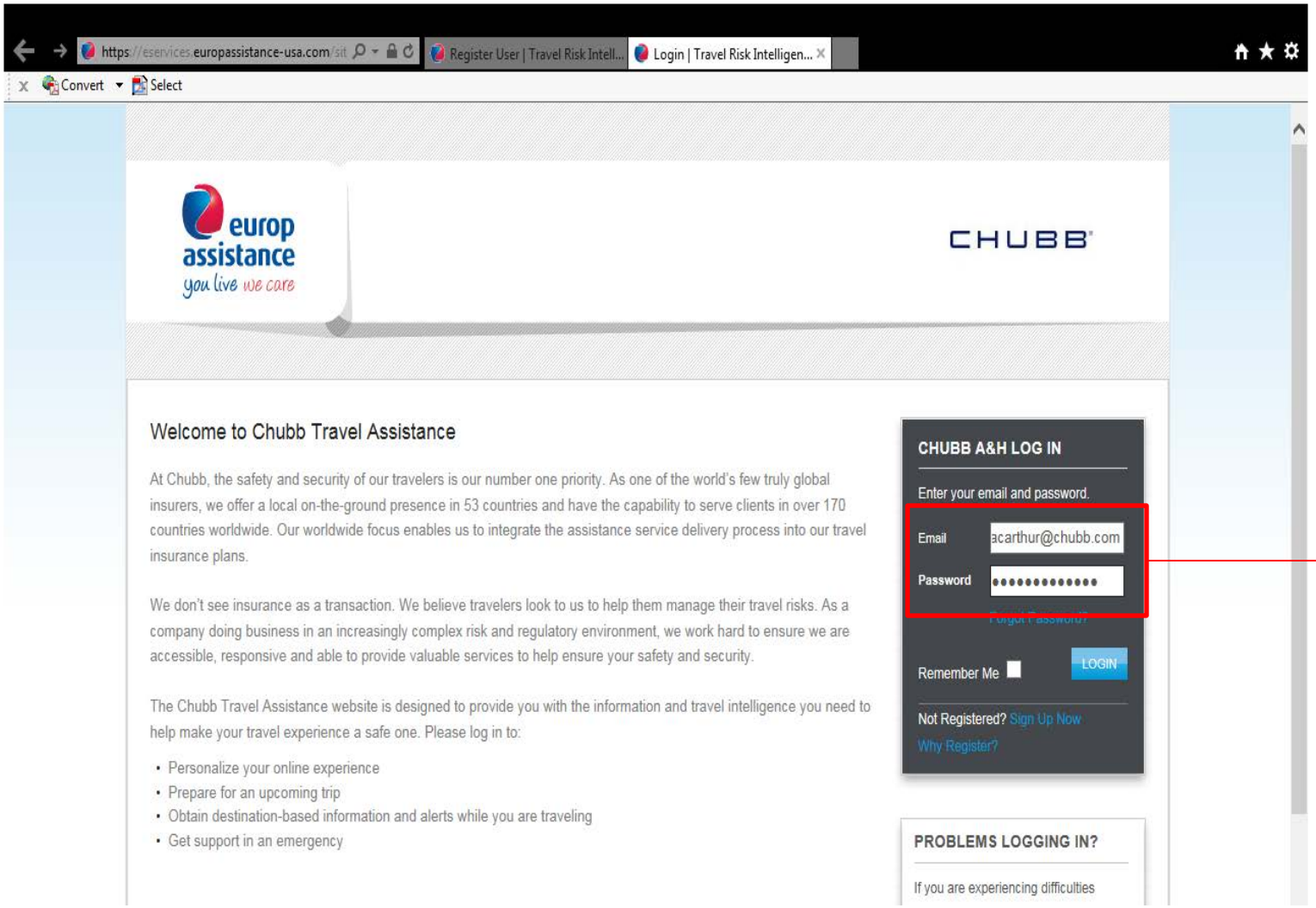




Box will pop up when registration is completed and will direct you to check your e-mail

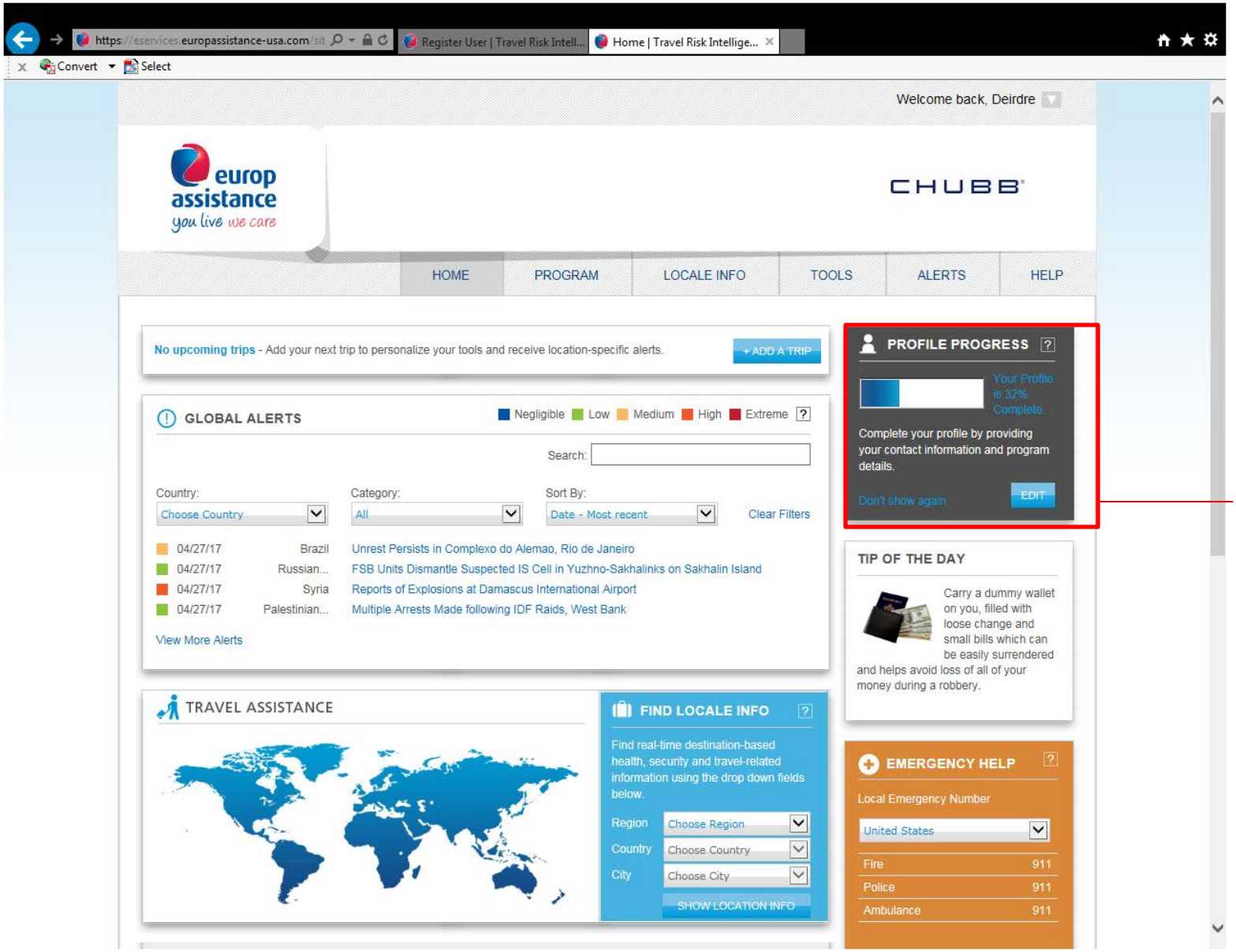
Click “Access Member Site” This will direct you back to the Portal log-in page





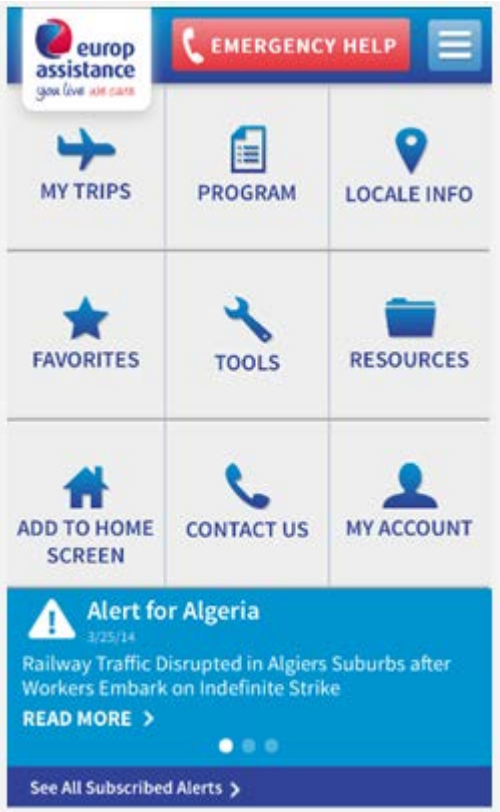
Enter the e-mail address and password you gave during registration. This will be your log-in information

You will now have full access to the Chubb Travel Assistance Portal



Click “EDIT” to complete your profile

PORTAL MOBILIZATION

EA's Travel Risk Intelligence Portal is now mobile optimized and can be accessed on any device using iOS, Android or Windows operating system. The mobile site has all the same features available on the desktop site with a few enhancements:

- **Location Aware:** You can obtain destination, medical provider and calling code information for your current location in one click, by allowing the site to detect your current location.
- **Favorites:** You can designate certain locations as favorites by clicking the star icon in the Locale Info section of the site which marks the location as a favorite for quick access to this content on future visits.
- **Resources: T**his is a new section that houses the Travel Information and Promotion modules from the desktop site as well as mobile-specific FAQs and content from the Home page that appears before you log in.
- **Offline Functionality:** We have made certain sections of the site accessible for viewing even if you are offline. As you navigate the site while online, content from the following sections of the site are stored or cached for viewing later offline, even without a data connection:
  - Emergency Help
  - Emergency Profile
  - Calling Codes
  - My Profile
  - Program Page
  - My Alerts
  - My Trips*
  - My Favorites