

2019 Fall Update with the President and Provost

K-STATE 2025

# President's Office, CFO, COO, CIO, DCM, HCS and General Counsel units

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## Progress/accomplishments Top Priorities Moving Forward

- Hale Library
  - Clean up of building is complete
  - Book cleaning continues
  - 1st Floor opened to students Aug. 2019
  - Total spent to date: \$58 million
- Top Priority Moving Forward
  - Design and final construction of 2-4 floors
  - Scheduled to be completed by December 2020
  - Finalize insurance claim



## Progress/accomplishments Top Priorities Moving Forward

- Laboratory Safety Renovation Program (Partnering with Research)
  - 12 projects approved totaling \$1,238,323 with \$619,161 funded centrally
  - 2 projects funded from Education Building Funds totaling \$138,725
  - Projects ranged from installing safety showers to replacing eyewash station and fume hoods
- Academic Infrastructure Enhancement Fee Working Group
  - Renovations funded from the Academic Infrastructure Enhancement Fee
    - Implemented Fall 2017 \$4/SCH generating \$900,000 for classroom renovations
  - 7 small (20-35 seat) classrooms were renovated summer 2019
  - Planning underway for the next renovation project 114 Willard Hall



## Key metrics

#### **FACILITIES**

#### **PUBLIC SAFETY**

#### **ADMIN & FINANCE**



APPA average: 35,638



905 students per sworn officer







14,256
parking permits
sold in FY18

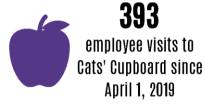




486,286
pounds recycled
during 2018
RecycleMania



102,323
pounds of hazardous
waste disposed



- Establish an Enterprise Risk Management Program
  - Hire Risk and Compliance Officer
  - Implement the Enterprise Risk and Compliance Council
    - Identify and assess institutional risks
    - Formulate and implement strategies to manage risks
- Deferred Maintenance
  - Develop strategies to reduce maintenance backlog
  - Align with Board of Regents goal

### Don't Forget:

#### K-STATE SUPPLIER SHOWCASE & SAFETY FAIR

#### WHEN

November 5, 2019: 11 a.m. to 2 p.m.

#### WHERE

K-State Student Union, Grand Ballroom

#### **FEATURING**

•4imprint •Ag PromoSource - Vernon Company •Airgas •Allied Environmental Consultants •B&H Photo •Beckman Coulter •Cvtek Media Systems •Dell Technologies •DFS Departments • EHS • Enterprise Holdings • Envision • Grainger Inc • Home Depot Pro •HP. Inc. •Humanscale •Interior Landscapes • Johnson Controls Fire Protection • Manhattan Fire Department • Matheson Gas •Medline •Modern Business Interiors •Process Marketing Group •Pure Workplace Solutions •Riley County Emergency Management •Scott Rice Office Works •Servpro •SHI International •Staples •SU Group/Specialty Underwriters, LLC •SumnerOne/ UDP •SWPlus •The Remi Group •Thermo Fisher Scientific •Thyssenkrupp Elevator •UMB Bank •Underground Vault •VWR

•More to come!

Please thank your vendors for sponsoring prizes and food

All K-State Employees Welcome!



#### TRAINING

#### <u>Division of Financial</u> <u>Services:</u>

- •Purchasing 101
- Travel Training
- •Fixed Asset Management
- •SPA Basics for Beginners & Seasoned Research Administrators

#### Environmental Health & Safety:

•AED Lite (registration required)

- •11:00 to 11:30 am
- •11:45 am to 12:15 pm
- •12:30 to 1:00 pm
- •1:15 to 1:45 pm

•ALICE (HRIS Registration)

•1:00 to 3:00 pm

•CPR Lite (registration required)

•9:00 to 10:30 am

•Stop the Bleed (HRIS Registration)

•10:00 to 12:00 pm

For more information and registration visit:

ksu.edu/safety/safety-fair/ or ksu.edu/finsvcs/purchasing/suppliershowcase.htm



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## Progress/accomplishments Top Priorities Moving Forward

- Budget Model Implementation
  - Completed "Shadow Year" (FY 19)
  - Began Phased Implementation Bridge Year (FY 20)

- Business process improvements
  - Procurement process for campus
  - Billing and communications for students





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## Progress/accomplishments

#### Supervisory Foundations

 Achieves a key <u>K-State 2025</u> outcome of providing supervisory training for all employees by 2020.

#### New Employee Welcome

 Designed as a half day experience, this event is the first in a year-long comprehensive program to help acclimate new employees to K-State culture, structure, and resources.

#### Managing Change Toolkit

- Supports campus strategic initiatives (SEM, Budget Model).
- Human Capital Services acknowledges that change is real and constant. This managing change toolkit provides a variety of workshops and resources to assist K-State employees through times of change. It is comprised of five sections. Developed in partnership with the Staley School of Leadership.

## Key metrics

#### Supervisory Foundations

- For all 9 sessions, the overall satisfaction rate is 92% when the Pilot and June offerings are combined – 91% for only the Pilot and 96% for only June.
- 4 sessions have 100% satisfaction when both the Pilot and June offerings are combined.
- Another 4 sessions had above 85% satisfaction rate for both the Pilot and June offering combined.
- Over 100 individual supervisors attend one or more sessions. 40 completed the entire program.

#### New Employee Welcome

- 222 Participants to date
- Overall quality of the program: 4.34 out of 5
- Overall usefulness of the information: 4.29 out of 5



- Service Level Agreement-Focus on core services.
- Competency Education-For this academic year: Competency framework will be on the website, training content and resources will be developed, we will re-engage the Community of Practice.
- Support of University strategic priorities (Strategic Enrollment Model, Budget Model, new incoming leadership).

## Information Technology Services

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## Progress/accomplishments

- K-State IT Strategic Plan
- Data Center Recovery Cloud First Strategy
  - Cloud Leadership Award
- CRM Purchase and Implementation
- RISE Research Information Security Enclave
  - CSO50 Award
- Re-Engineer ITS
- Extended IT Leadership Team
- ERP Exploratory Taskforce

- Complete Data Center Move
- Complete CRM Implementation
- Continue IT Reorganization
- Finalize ERP Recommendation
- Initiate and implement Data Warehouse and BI Solutions
- Continue to Develop Research Technology Solutions
- Develop Emerging Technology and Innovation Support
- Complete and Implement Network Infrastructure Enhancement Plan



## Key metrics

- Data Center Completely out of Hale Library
- Undergraduate & Graduate Recruitment/Admissions fully utilizing CRM
- Success Metrics for each new IT Unit Established & Tracked
- ERP Recommendation Complete and Approved by Cabinet
- IR/IT Recommendation for Data Warehouse & BI Solutions Complete and Implemented
- Emerging Technology/Innovation Unit Established & Working With Provost's Innovation Team
- Formal Research Technology Support Structure In Place



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## Progress/accomplishments

- Beach Museum of Art: Increased attendance numbers in every demographic category
- CDIO: State of Diversity Address, KSUnite, and NCORE
- Community Relations: Landon Lectures and Town & Gown Relations
- General Counsel: Addressed ever-increasing regulatory compliance issues and complex legal matters
- Governmental Relations: Legislature appropriated \$33 million to higher education
- McCain Auditorium: \$6 million in private funding for lobby expansion
- Office of Institutional Equity: Resolved 251 reports of discrimination

- Beach Museum of Art: Capitalize on 25th anniversary to raise \$4-6 million in endowment funding
- CDIO: Develop university-wide diversity and inclusion plan within K-State 2025 plan
- Community Relations: Grow Landon Lecture Series; publish a K-State economic impact report
- General Counsel: Minimize legal exposure through education and practicing preventive law
- Governmental Relations: Request \$95.3 million in FY 2021 for higher education and \$10 million for deferred maintenance on campuses
- McCain Auditorium: Begin lobby construction in March 2020 with completion in January 2021
- **OIE:** Implement web-based anti-discrimination training for all KSU employees



## Communications and Marketing

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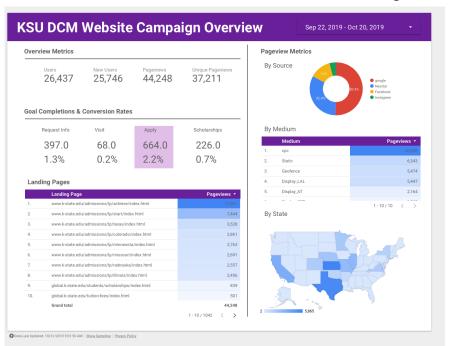
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## Progress/accomplishments

- New web templates (K-State Online)
- Hype video/institutional spot
- Seek magazine
- CASE Awards
- Digital ad campaign



## Key metrics





- Strategic Enrollment Management
- Brand platform refresh
- Web rollout
  - Academic interest areas
- Crisis communications preparation