K-State Libraries 2019 Fall Update with the President and Provost





The Silver Lining to a Tragedy

- Building and collections thorough cleaning
- Building infrastructure greatly strengthened: HVAC, power, and other systems
- Opportunity to update and improve much of the building: technology, design, seating, configuration
- Greater awareness and appreciation for the library
- A very real demonstration of the K-State Family concept—it's not just a slogan
 - Alumni Center, Bluemont Hall, Business Building, Dickens Hall, Dykstra Hall, Seaton Hall, Unger Complex, Union, Welcome Center
- Support from other libraries: interlibrary loans, borrowing privileges





The Challenges

- Lack of study space and negative effect on student success
- No immediate access to physical collections is a hardship for many disciplines
- Loss of access to Special Collections materials that cannot be obtained elsewhere
- Increased burden of more interlibrary loans on other libraries and their users
- Much staff time pulled away to fire recovery
- Burden on the rest of campus for study space and library offices

Progress/accomplishments: Building/Facilities

- Everitt Learning Commons opening: high occupancy and usage
 - 20% capacity is benchmark target. Hale Library is rarely under that and is often more than 50% capacity.
- Collaboration Rooms very popular and almost always in use
- Development of the Sunderland Foundation Innovation Lab
 - Key component of building 21st Century skillsets for students
 - Facility available to ALL students, not just those in a specific college or program
- Gathering feedback from users and continued work with architects
- Increased use and visibility of branch libraries



66 HAVING THESE ROOMS SECTIONED OFF IS A LOT EASIER TO HAVE PEOPLE JOIN US SO WE CAN STUDY TOGETHER. WHEN WE GO OTHER PLACES, IT'S MORE OPEN AND PRONE TO DISTRACTION, BUT HERE THERE ARE SPACES CLOSED OFF WHERE YOU CAN COME AS A GROUP. 99 **EMANUEL SERRANO**, senior in athletic training, pre-physician assistant track

THIS SEMESTER IS GOING SO MUCH
SMOOTHER ALREADY. IT'S GOTTEN RID
OF SOME OF MY STRESS HAVING A
GOOD PLACE TO STUDY. 99

LOU BARGER, a senior in philosophy and communication studies, pre-law track

Progress/accomplishments: Collections

- Print Curation project
 - Valuable opportunity to align and refine physical collections
- Interlibrary Loan
 - very active, especially since fire
- Cancellations
 - <u>https://www.k-</u> state.edu/today/students/announcement/?id=53452
- Impact of budget cuts on collections and staff

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Progress/accomplishments: Fundraising & Advocacy

- Significant gifts: Sunderland, Hale, Everitt.
 - Need endowment funds beyond fire recovery
- Naming of rooms and spaces
 - 6 out of 14 new collaboration rooms named.
- CASE Award to Libraries Communication & Marketing for the Libraries Magazine fire recovery issue
- Gail Schlachter Memorial Research Grant
 - (also pertains to services and collections) <u>https://www.k-state.edu/today/announcement/?id=53973</u>



Progress/accomplishments: Engagement and Undergraduate Research

- Morse Scholarship <u>https://www.k-</u> <u>state.edu/media/newsreleases/2019-06/morsewinner.html</u>
- Kirmser Undergraduate Research Awards <u>https://www.k-</u> <u>state.edu/media/newsreleases/2019-05/kirmserawards52919.html</u>
- DOW Center funding for campus diversity events

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- Library faculty are intentional about being inclusive when working with students in their teaching and reference activities
- Frequent participants in campus diversity initiatives such as TRIO McNair Scholars Program, KSUnite, and Wildcat Dialogs.

Progress/accomplishments: Services

- Resource Link: provides additional engagement for students
 - This was the Number One enhancement requested by K-State Freshmen in the November 2018 Fire Recovery Survey
- Successful Meet Your Librarian event in September, 2019
- Records Management Training for university community
- Library Help Services provided at Union, branch libraries, and online
- Peer Research Consultations
 - Students assisting students with research questions
 - Gradually taking off with more students using the service
 - Feedback from students very positive and word of mouth is spreading



Progress/accomplishments: Service

- Verandah tool in collaboration with Beach Museum of Art
 - Since February 2019: 444 users and 1,134 sessions
- EZ Proxy (to access library and university resources) moved to cloud to greatly reduce outages
- Search It tool to search Libraries resources
 - FY2019 uses: 560,422 basic searches, 28,754 advanced searches
- Academic Services librarians are participating in an Ithaka S+R study with 13 other institutions focusing on the support needs of business faculty instructing undergraduate students



Progress/accomplishments: Faculty & Staff

- Cliff Hight and Ryan Leimkuehler: adjunct instructors for Emporia State University
- Leimkuehler: adjunct instructor for Haskell Indian Nations University
- Tara Coleman, Thomas Bell, Kendra Spahr teaching for credit courses at K-State
- Libraries faculty serve on Faculty Senate Leadership and as presidents of library associations
- Numerous presentations at conferences

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Numerous publications and other scholarship produced

Key metrics: Budget







Key metrics: Special Collections & Archives

- Internet Archive views of digitized materials: 523,520
- K-REx views: 129,743
- Collections acquired: Office of the President, K-State Research Foundation records, Pat Bosco papers, Jim Sherow papers, and more
- Records Management: 1,623 page views of website



Key metrics: Student Success

- New Literacies Alliance continues to develop online adaptive modules to help students gain literacy competencies. Since 2016, there have been 26,870 uses of most popular modules
- Open/Alternative Textbook Initiative has seen a cumulative savings since 2014 of \$4.99 million and expects to grow to over \$6.5 million by the end of 2020
- Textbook Affordability Program placed 610 purchased or donated books on reserves since Fall 2016



Key metrics: Scholarly Publishing

- K-State Open Access Publishing Fund awarded funds to 23 faculty
- New Prairie Press hosts 19 journals, 15 conferences, and 20 monographs with 1.7 million downloads since 2013
- K-REx, the university's institutional repository, contains 17,817 theses and dissertations, with 529 added in 2019.



Top priorities moving forward

- Fire recovery
 - Hale opening in phases with continued evaluation of building usage
 - Collections curation and move logistics
 - Staff and services bback into Hale
- Collections funding
- Restore staffing
- Increase endowment funds beyond fire recovery
- Seek external funding through grants





