

EMERGENCY CONTACT INFORMATION

Faculty-Led Group Study Abroad Kansas State University

WHAT CONSTITUTES AN EMERGENCY?

The Study Abroad Program places the utmost importance on the safety, security, and well-being on study abroad program participants. While on a K-State faculty-led group study abroad program, K-State expects all participants to take the same precautions that they would follow in their home communities in the U.S. and to make smart decisions at all times.

The K-State Study Abroad Program considers an emergency to be any circumstance that poses a genuine risk to, or that has already disturbed, the safety and well-being of program participants. Emergencies will include, though not be confined to, the following types of events and incidents:

- Physical assault
- Disappearance or kidnapping of a student
- Robbery
- Sexual assault or rape
- Serious physical or emotional illness
- Significant accident and/or injury
- Hospitalization for any reason
- Terrorist threat or attack
- Local political crisis that could affect students' safety and well-being
- Arrest or questioning by the police or other security forces
- Any legal action (lawsuit, deposition, trial, etc.) involving a student
- Natural disaster such as an earthquake, flood, fire, tornado, hurricane, volcano, etc.

EMERGENCY CONTACTS

T.W. Lord Worldwide Travel Assistance

Participants enrolled in the T.W. Lord international medical insurance plan have access to the 24-hour Worldwide Assistance network for emergency assistance anywhere in the world. Simply call the assistance center toll-free or collect. The telephone numbers from around the world are included with your I.D. card and materials. The multilingual staff will answer your call in English and immediately provide reliable, professional and thorough assistance.

The following services are included in the program:

- Referral to the nearest, most appropriate medical facility, and/or provider.
- Medical monitoring by board-certified emergency physicians in the U.S.

- Urgent message relay between family, friends, personal physician, school, and insured.
- Guarantee of payment to provider and assistance in coordinating insurance benefits.
- Arranging and coordinating emergency medical evacuations and repatriations.
- Emergency travel arrangements for disrupted travel as the consequence of a medical emergency.
- Referral to legal assistance.
- Assistance in locating lost or stolen items including lost ticket application processing.

Students enrolled in international medical insurance plans other than T.W. Lord, should contact the insurance provider to see if there is 24-hour assistance available in their coverage.

K-State Study Abroad Emergency Contacts

If an emergency occurs during regular business hours, please call the Study Abroad Program front desk. If the emergency occurs after regular business hours, please contact the Study Abroad Program 24-Hour Emergency Line - Please keep in mind that this number is - **ONLY** - for emergencies that need immediate assistance from Study Abroad Staff when the office is closed.

- **Study Abroad Program Front Desk**
785-532-5990
Available 8:00am-5:00pm CST, Monday-Friday
- **Rose Redington, Coordinator of Faculty Services**
rosered@ksu.edu
785-532-1698
Available 8:00am-5:00pm CST, Monday-Friday
- **Study Abroad Program 24-Hour Emergency Line**
785-532-5494
Available 24 hours

International “911” and Emergency Numbers

For information on international “911” and emergency numbers, please visit:
<http://www.sccfd.org/travel.html>

K-STATE CRISIS PROTOCOLS

For detailed information on K-State crisis protocols, please visit the following website:
<http://www.k-state.edu/studentlife/crisisassistance/>