STU, EVERY: Additional Guidance and Changes for the Spring 2020 Semester

Registrar's Office register < register@ksu.edu>

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To: registrar-l@listserv.ksu.edu <registrar-l@listserv.ksu.edu>

Dear Wildcat

K-State faculty and staff are working hard so that you can successfully complete your spring 2020 coursework. We know that the unprecedented change of moving courses to a remote learning option can be challenging but we are confident that your instructors and academic colleges are here to support you in this transition. In an effort to continue to assist you in completing a successful semester, university administration has provided some additional guidance and changes that we want to make you aware of.

EXTENSION OF THE WITHDRAWAL DEADLINE

Although K-State has made the decision to extend the withdrawal deadline, we encourage you to try the new delivery methods of your courses as well as work with your academic faculty and academic advisors. They are here to provide resources and support as well as assist you in navigating this new remote learning environment.

Please note that a withdrawal does not mean you are eligible for any type of refund in tuition and fees. If you choose to withdraw from a course, the course will be included on your academic transcript with a 'W.' This 'W' indicates that you attempted the course but eventually withdrew prior to completing the course for a letter grade. 'W's do not count towards the overall GPA but it will count as attempted credit hours.

The new withdrawal deadline is now Monday, April 20, 2020

HOLDS

In order to smooth the way for remote advising and enrollment, the university has determined that some holds may be temporarily lifted as a way to assist with early enrollment for summer and fall 2020. Examples of holds that will NOT be temporarily lifted include but are not limited to the two categories below:

Holds that will remain applied to student accounts are:

- Enrollment holds for students with a balance due of \$250 or more
- o Advising to support students connecting with academic advisors,
- o Student Life to maintain any conduct holds, and
- English Language Proficiency (ELP) to continue their procedures to have students demonstrate English language proficiency prior to enrollment holds.

When the University returns to normal operations, any holds that were temporarily lifted would be placed back on student accounts.

REFUNDS

If the course can be completed but the student chooses to withdraw, the university is not offering refunds. The last deadline for a partial refund was on February 17. We encourage students to work with their faculty member to provide additional guidance and support specific to your course, including accommodation for students with little or no access to technology or internet.

Students should consult with an academic advisor if they are considering withdrawing from a course to review any implications to their academic progress or financial aid status. If you have any problems reaching your advisor, please reach out to your <u>College</u>.

The Office of the Registrar has created an FAQ page where students, faculty, and staff can find answers to

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questions about any changes to registration procedures as respond to the impacts of COVID-19. The university COVID-19 website will also provide links to these FAQs.

FINANCIAL AID IMPLICATIONS

If you are receiving financial aid, you will want to discuss the possible impacts of the decisions listed in this email with the Office of Student Financial Assistance. Each kind of aid has different rules and regulations.

For this reason, we highly recommend that if you are receiving financial aid of any kind (loans, scholarships, grants, etc...), you check on any financial aid implications before choosing the withdrawal option. Additionally, you may want to wait until closer to the respective deadlines, before choosing any of these options.

INTERNATIONAL STUDENTS, MILITARY AND VETERAN STUDENTS, STUDENT ATHLETES

If you are an international student, a student athlete, and/or are receiving military tuition assistance or VA educational benefits, please be aware that you may be negatively impacted by withdrawing from a course. If you are in one of these groups, you should not make any changes to your class schedule without first checking on how it will impact your eligibility and funding.

If you have questions or items we can assist you with, please contact the Office of the Registrar, registrar@ksu.edu.

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Coronavirus (COVID-19) Updates are available at: www.k-state.edu/covid-19/index.html

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