

Program Plan Issue Resolution

ISSUE #1

Problem: You attempt a PLNC Plan change and the following message:

Note: If you attempt a PRGC Program change and get the same message refer to issue #4.

The screenshot shows a web application interface for a student record. At the top right, there are links for "New Window", "Help", and "Customize Page". Below these are tabs for "Student Program", "Student Plan", "Student Sub-Plan", "Student Attributes", and "Student Degrees". The main content area displays student information: "46A Andy" and "0000076425" with a red prohibition sign. Below this, it shows "Academic Career: Undergraduate", "Student Career Nbr: 0", and "Car Req Term: Spring 2007". A table below contains details: "Status: Active in Program", "Admit Term: F2007", "Effective Date: 08/01/2007", "Effective Sequence: 1", "Program Action: Plan Change", "Action Date: 08/30/2007", "Action Reason:", and "Requirement Term: F2007". An error message box from Microsoft Internet Explorer is overlaid on the table, stating: "Admit Term: 2075 for Effective Date: 2007-08-01, Sequence: 1 is greater than Term: 2074. (14600,380) Academic Program stack changes have left this Student Career Term without a Primary Academic Program to reference. Verify that an Academic Program exists effective on or before this Term Begin Date. Admit Term must be on or before this Term as well." At the bottom of the page, there are navigation buttons: "Save", "Return to Search", "Previous in List", "Next in List", "Notify", "Refresh", "Add", "Update/Display", and "Include History".

Resolution:

On a PLNC Plan Change, there is no need to change the "Admit Term" on the Program (since you are changing from one plan to another plan within the same program). Note on screen shot one Admit Term was changed to F2007; it started out as F2006 on the previous row and should remain that way. The program Effective Date you entered to reflect change for F2007 is correct as well as the Plan Declare Date and Requirement Term.

I attempted the same change, this time leaving Admit Term F2006, and the record was saved successfully.

ISSUE #2

Problem: User does not see a list of values in Student Program/Plan screen for Program Action.

Resolution:

User needs Program Action Security

Navigation: Set Up SACR>Security>Security Student Administration>User ID>Program Action Security

ISSUE #3

Problem: If you attempt to save a program change action, and you see the following error:



Resolution:

For certain changes, the user must be in "Include History" mode to save the change. Do the following:

In the error box, click "OK"

Click "Return to Search" button to start over again

When asked, click "Cancel" to continue (and not save prior changes)

As you begin to re-do your steps, just BEFORE you click (+) to add a new row, click "Include History"

Then re-do the data change as usual.

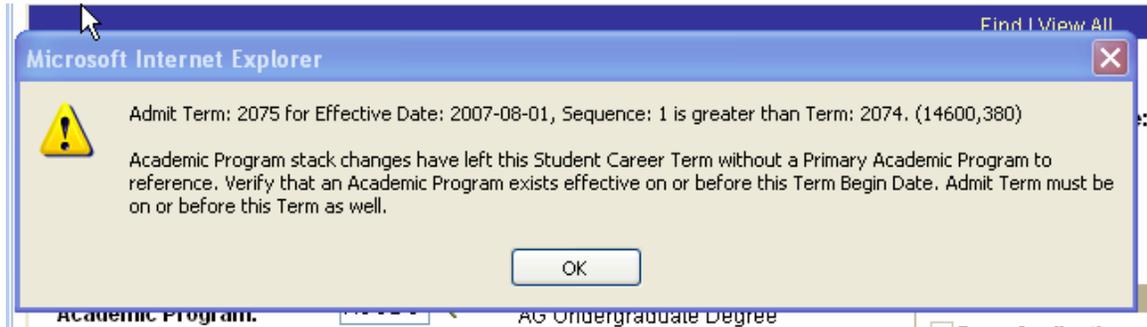
This time you should be able to save without error.

ISSUE #4

Problem:

You attempt a PRGC Program change and get the following message:

Note: If you attempt a PLNC Plan change and get the same message refer to issue #1.



Resolution:

On the Program tab, change the Admit Term to the term referred to in the message “is greater than Term: XXXX). The Program Requirement Term will then default to the same value. Then re-save.

Example, if you had originally entered 2075 (F2007) For Admit Term, and get the error above, then change Admit Term to 2074 (U2007), and re-save.

ISSUE #5

Problem:

You attempt to DISC-Discontinue the program but get the warning message:

Britta Kay Homelvig 000340291

Academic Career: Undergraduate [Career Requirement Term](#) Student Career Nbr: 1

Find | View All First 1 of 2 Last

Status:	Discontinued		
Effective Date:	08/01/2007	Effective Sequence:	1
Program Action:	DISC Discontinuation	Action Date:	02/05/2008
Action Reason:		Joint Prog Appr:	
Academic Institution:	KSUNV Kansas State University		

Microsoft Internet Explorer

Warning -- Student is enrolled in classes after the effective date. (14600,616)

The action selected may require the student to be removed from the classes he / she has pre-enrolled. Otherwise the student might not have a program/plan associated with those previously enrolled courses.

OK

Resolution:

Check effective date: In this case student was enrolled for F2007, this change was being made in Jan 2008; so Effective Date should be 1-1-2008 (not 8-1-2007)