

Security Awareness Online Training

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Why Online Training?

- ESU Policy and State Security Awareness Policy
 - ESU policy was every employee must go through a SA workshop, training, presentation once every 2 years.
 - State Policy every employee once a year
- Want to reach a wide audience quickly
 - Low attendance in face to face, stop and go sessions
 - Tracking participation electronically



Phases

- Discovery
- Develop Training
- Implement Training
- Assessment
- Next Phase



Discovery Phase

- Discovery of ways ESU faculty, staff and students want to learn
 - Staff prefer face to face
 - Students prefer online
 - Faculty prefer mixture but must be short and sweet
- WIIFM was a big consideration
- Get someone to be the “champion”



Discovery of What to Teach

- Last year's Security Awareness Month activities
 - Results of Simple Online Quiz
 - Face to face Q&A
- This year's Orientation/Departmental Meeting visits
 - Most need to know the basics



Develop Training

- Develop engaging online training – more than read and click
- Want to develop simple assessment – quick quiz
- Want it to be modular – and brick building
 - Each course will build on a previous course
 - This will be the base course
- Want it to be easy to use; to the point and yet informational



Develop Training Considerations

- Details in place already:
 - Blackboard in use
 - Every employee and student already setup
 - Expectations already set (not the first online mandatory course for faculty/staff)
- Can track usage and can provide testing in Blackboard
- Need to provide engaging learning experience easily developed

Implement Training

- Purchase, installation, developing and testing of technical needs
 - iSpring Presenter \$250 – SHI
 - Plug in app to PowerPoint
- Publish into production
- Get the “champion” to announce to campus
- Communication of kick-off Cyber Security Awareness Month



Assessment

- Track Usage
- Assess if re-announcement is necessary
- Review quiz results to see what needs improved
- Improve course



Next Phase

- Create additional training with target audiences
- Refresh base course annually
 - Refresh other courses annually after implemented
- Tie in electronic acceptance of acknowledgement of policy materials



Security Awareness Online Training

- Show and tell
- Questions?

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