WELCOME TO KANSAS STATE UNIVERSITY!

Please take some time to check out the information technology resources listed below:

- Welcome to IT at K-State website for links to many great IT resources. k-state.edu/its/welcome
- Information Technology website for IT resources, news, and more. k-state.edu/its

**eID**
Used to access many information technology resources including webmail, K-State Online, the wireless network, Employee Self Service, iSIS, and more. eid.k-state.edu

**Information Technology Policies**
Learn the rules and regulations that govern Information Technology at K-State. k-state.edu/its/policies

**Office 365 Email and Calendar**
Tool used to access your e-mail, calendar, notes, and tasks. webmail.k-state.edu

**Employee Self Service/HRIS**
View paycheck, leave balances, personal information, and life insurance options, enroll in training, update tax forms, and more. as.ksu.edu/HRIS

**Designated Access**
Grant others permission to access student records, pay bills, view tax and financial aid info. k-state.edu/onestop/designated-access/

**Student Information System (iSIS)**
System that governs a student's progress through K-State. All academic & other university-specific information is found in or through iSIS. isis.k-state.edu

**PLEASE KEEP YOUR eID PASSWORD SECURE.**
K-State will never ask for your password in an email. Please do not respond to any scams asking for it.

---

**K-State Online**
Learning management system designed for use as an interactive web-based classroom with audio/video streaming, online assignments, chat rooms, gradebook, message board, calendar, and more. online.k-state.edu

**Computing Labs**
The university computing labs are open 24 hours a day & require a K-State eID. Guests and visitors have limited access. For lab locations, available software, and policies see the website. k-state.edu/its/labs

**Media Development Center**
The center has hardware and software for digital video editing, image scanning, webpage design, and more. 213 Hale Library. k-state.edu/its/mdc

**Residence Halls**
Students in residence halls MUST remove other antivirus software and use K-State's free antivirus software. All the halls have computing labs, wireless network access, cable TV, & Ethernet connectivity. housing.k-state.edu/resnet/

**Computer Repair**
Personally owned computers (and some peripherals) of K-State students and employees can be repaired for a fee. Warranty support is provided for Dell and Apple computers. http://ow.ly/uvqN4

**Wireless Access**
Much of the campus has wireless computer access, including outdoor areas. To set up your computer to use the wireless network, see the website. k-state.edu/its/wireless

**Equipment Checkout**
Digital still cameras, digital video camcorders, tripods, projectors, laptops, audio recorders, and other audio & visual equipment may be checked out by faculty, staff, and students at no charge. k-state.edu/its/checkout

**Technology Recommendations**
Recommendations for freshman/sophomores. Includes minimum requirements and college/department recommendations. k-state.edu/its/buying/

**Zoom video conferencing**
High-definition web-based video and audio conferencing service with screensharing. Go to Zoom.us and create an account with your K-State email address.

**Limited Free Printing**
Available to students, faculty & staff in computing labs and the K-State InfoCommons. $10 fall/spring semesters, $5 summer. k-state.edu/its/labs/#printing
## Antivirus

All K-State-owned computers on the campus network are managed to deliver antivirus software updates and security patches from a central source.

If you bring a personal computer to campus, you must meet the following criteria before connecting to the university network:

1. Install the university's licensed antivirus software from [antivirus.k-state.edu](http://antivirus.k-state.edu)
2. Set antivirus software to update DAILY.
3. Set Windows or Mac Update to apply updates automatically.
4. Set a strong sign-in password for Windows administrator account or the Mac operating system.

If these are not in place, your computer is subject to being blocked from the campus network.

## Password Change

eID passwords must be changed every 180 days. Go to [eID.k-state.edu/eProfile](http://eID.k-state.edu/eProfile) to see your deadline & to change your password. For help, contact the IT Help Desk.

## Virtual Private Network (VPN)

Use the VPN when accessing protected, sensitive data. The VPN is more secure than an open internet connection. [k-state.edu/its/security/vpn](http://k-state.edu/its/security/vpn)

## K-State Alerts

The emergency text messaging system is a service available to anyone with an active eID. To enable this service; sign in to [eID.k-state.edu](http://eID.k-state.edu) and follow the instructions to activate phone and text messages from K-State regarding emergencies.

---

### Connect

#### IT Help Desk

*First point of contact for campus IT needs*

- 214 Hale Library
- 785-532-7722 or 800-865-6143
- helpdesk@k-state.edu
- k-state.edu/its/helpdesk

#### IT Self-Service

Report IT issues online

- servicedesk.k-state.edu

#### Facebook

Find us on Facebook.

- facebook.com/kstateithelp

#### Twitter

Follow us on Twitter.

- twitter.com/KStateITHelp

#### K-State IT Status

Service status, updates and planned maintenance notifications for K-State's Information Technology Services.

- twitter.com/KStateITstatus