Prepared for the Kansas State University

November 7, 2014

Discussion Agenda:
• In Command Review

UMB Bank Purchasing Card
In Command Review

We build payment solutions, not payment products.

Greater Control   Greater Access   Greater Visibility
In Command from UMB provides users:

The ability to monitor card and virtual accounts in real-time including:

- Single log-on solution
- See current balance and available credit information
- Review authorizations and declines
- See pending and posted transactions
- Access PDF Statements

The solution provides quick access to the most frequently used reports, such as cardholder activity, and transactions search.

User and Card information is segmented according to your Kansas State University hierarchy ensuring account data is only visible to those with the appropriate authority.

Login information is easily retrieved through the secure Forgot Username/Password links as well as the administrator’s ability to unlock and reset user access.
Things that you should be familiar with after this review today:

- Accessing the In Command system via the web
- Logon protocol – User name, Password, Last 4-digits of telephone
- Password changes, resets, password rules,
- E Statements
- Reviewing current billing cycle account activity (unbilled transactions), approvals and declines
- Accessing account activity and statements-export data
- Review account-snap shot-available, limits, strategy id, account status, names and addresses
- Dispute transactions (future use)
- Account search at the business unit level
- Online reports-inactive accounts, merchant category groups, card spend, level 3 data
- Card request tracking-audit of change activity
On Browsers:

- Works best in Internet Explorer versions 7, 8, and 9
- Will work in Internet Explorer version 11, and Chrome – some limitations
- Early 2015 Browser compatibility – limitations eliminated
- Revisions to the User Interface – to simplify navigations
Need Assistance?

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