

FSCOT Agenda
May 7, 2024, 3:00 pm
BB- 3042

Zoom Connection: <https://ksu.zoom.us/j/7855322637>
Phone Connection: +1 669 900 6833 or +1 646 876 9923

- 1.) Turn on recording and announce disclaimer
- 2.) Call meeting to order – **Michael**

NOTE: Out of agenda order:

- 3.) CTO Update – Cybersecurity Incident – Next Steps – **Thomas Bunton, CTO**
- 4.) NIST Cybersecurity Review – Chad Currier, IT Chief Security & Operations Officer
- 5.) Introduce New Members – **Michael**

Resume standard agenda order:

- a. **Name**, will take minutes – Ask for volunteer
- 6.) Approve agenda (additions) – **Michael**
- 7.) Approve minutes – **Michael**
 - a. Minutes from March 5, 2024, **Attachment # 1, Page #5**
- 8.) Committee Reports:
 - a. Record and Retention Committee – **Carolyn Jackson**, K-State Libraries, Associate Professor, Hale Library, FSCOT Member
 - i.
 - b. Academic Tools Committee – **Kevin Wanklyn**, Engineering, **Scott Finkeldei**, General University, Liaison for Chief Information Officer
 - i.
- 9.) Old Business (Business from Previous Meetings)
 - a.
- 10.) New Business
 - a. 2024 Cybersecurity Training – **Josh McCune**, Director of Security Intelligence and Operations Center, Division of Information Technology

b. Student Academic Transcripts – **Kevin Wanklyn**, Engineering

i. Email from **Kevin**:

Michael and Phill,

I have an Engineering faculty member who asked me if I have heard anything from FSCOT about when transcripts will be available again. I was not aware that they were not available. I do not know if they are a technology issue or not.

Here is the question:

I am curious if either of you have heard through senate when transcripts will be available to students. I have several students who are unable to complete scholarship applications due to this issue.

Any information would be appreciated.

Kevin

ii. **Michael** as of Tuesday, April 30, the transcription option in KSIS seems to be working

c. Service Desk Student Staff Access to Canvas Records – **Kevin Wanklyn**, Engineering, **Gregory Flax**, Director of Service Desk Operations

i. Email from **Kevin**

Michael and Phill,

I would like the below to be on the next FSCOT agenda. This week is the 13th week of classes, and I received the email below from Waldo Berry (see after my signature). I think this is too late. Last semester we got this same message AFTER the semester was over. I brought this up to Gregory and got the following response:

Kevin,

Good afternoon and Happy New Year.

Thank you for your feedback. The survey goes out each semester once classes are finalized. We were auditing items and determined the survey for the fall semester didn't send normally. We are putting in additional checks to ensure that doesn't happen again.

I would like to take you up on your suggestions and to possibly get in front of FSCOT for general awareness of our procedures and such at the service desk.

Would you be willing to come over and set down for 30-60 minutes with some of my staff and discuss?

Regards,

Gregory Flax

It does seem like if we are Notifying Instructors of IT service desk consultants in our classes, and this is important information week 13 is also too late.

Kevin

- d. New IT Governance Structure – **Michael**
 - e. FSCOT Chair Position – **Michael**
- 11.) Other Items – **Group**
- 12.) Future Meetings and Agenda – **Michael**
- a. Do we want to meet on May 21?
 - i. Possible Agenda items:
 1. Results of UCAT Survey of Academy Technology
 2. Follett Adopt and Discovery program
 3. Tour and Presentation on the Sunderland Foundation Innovation Lab
 4. Records Management Initiatives
 5. IT and Cybersecurity updates
- 13.) Adjourn meeting – **Michael**

Attendance:

- Aaron Stroot, General University (23-26)
- Abbey Nutsch, Agriculture (23-25)
- Ashley Blake, Term
- Bret Flanders, Arts and Sciences (24-25)
- Bill Genereux, Technology & Aviation K-State Polytechnic (22-24)
- Carolyn Jackson, K-State Libraries (23-26)
- Chris Blevins, Veterinary Medicine (22-24)
- Dennis Devenney, Education (24-25)
- Don Crawford, Architecture, Planning, and Design (20-25)
- Edward Nowlin, Business Administration (24-27)
- Kevin Wanklyn, Engineering (21-24)
- Lance Philgreen, Student Representative (23-24)
- Lisa Rubin, Education (21-25)
- Mary (Bowen) Sullivan, Term Appointment (22-25)
- Michael Raine, Business Administration (07-24) Co-Chair
- Sara Luly, Arts and Sciences (23-25)
- Phil Vardiman, Health and Human Sciences (21-24) Co-Chair
- Sandy Johnson, Extension (22-25)
- Scott Finkeldei, General University, (22-23) Liaison for Chief Information Officer

Non-voting Attendees:

- Regina Crowell, Liaison for University Support Staff

Guests:

- Gregory Flax, Director of Service Desk Operations
- Thomas Bunton, CTO
- Josh McCune, Director of Security Intelligence and Operations Center, Division of Information Technology
- Chad Currier, IT Chief Security & Operations Officer