

FSCOT Minutes

The meeting came to order at 3:30 p.m., September 15, 2009 in Bluemont 16e

Attendance

Larry Weaver, Arts and Sciences
Don Crawford, Architecture
Michael Raine, Business Administration
Tweed Ross, Education (Chair)
Mark Stadlander, Extension
Scott Findeldei for Andrea Blair, General University
E. Jamene Brooks-Kieffer, Library
Matt Ebert, Student Representative

Memo from the FS President

Tweed read a memo from Faculty Senate President Lehew welcoming FSCOT committee members, expressing appreciation for the hard work they will be engaging in t his year and apologizing that other time commitments are keeping her from attending FSCOT meetings. This memo was accompanied by a much appreciated bag of candy from President Lehew.

Approval of Minutes

The minutes from the September 1, 09 meeting were approved as amended. (See attached)

Old Business¹

Tweed had invited James Lyall to meet with FSCOT about issues surrounding the .ksu-.k-state domain name. James was out of town but in an email had noted that Scott Finkeldei would be attending the FSCOT meeting and would outline the situation for the IT units. James is planning to attend the October 6 meeting of FSCOT. Scott reported that:

- Kansas State University is unique it that is owns and supports two domain names--.ksu.edu and .k-state.edu This is unusual and required a specific exception to Kansas State by agencies that regulate the assignment of domain names (Internet Assigned Numbers Authority (IANA)). In nearly all other cases universities are limited to one domain name.
- Kansas State University IT is committed to supporting both domain names equally and without preference to one or the other and intends to do so into the future. There are some technical situations

¹ Note: This summary was reviewed by both James Lyall and Scott Findeldei for accuracy of comments.

and systems which only accept one domain name and/or require a default. When Kansas State chose to use two domains, the K-State was chosen as the default.

- During the initial implementation of Zimbra, the support of dual domains presented some unique challenges, including some rare instances where messages coming from one domain were being marked as SPAM. ITS is not aware of any situations where this is happening now, but encourages anyone who has an issue with the delivery of messages and/or SPAM to please contact them.
- There is no easy way to insure that mail leaving Kansas State has not been marked as SPAM by outside mail services because there are so many variables that contribute to how SPAM is identified and/or filtered. ITS has been working with the campus technical community to provide ways in which the incident of messages from one individual or entity at KSU can avoid being labeled as SPAM when it is sent to another individual or entity at KSU. There is a mechanism that ensures the intra-campus messages are not incorrectly labeled as SPAM and ITS will continue to distribute that information to all everyone who manages an email server at the University. When users find their mail was blocked they need to send the blocked mail to the IT Help Desk for analysis in an effort for them to refine the mail service.
- Scott do you want to say something here about how KSOL works with .ksu, Zimba has a default which can be change and I believe ISIS is locked into .k-state?

SF: K-State Online is set with all its email addresses as @ksu because faculty indicated they preferred it that way. This is a system level configurable setting. K-State Zimbra email can be set to @ksu or @k-state by the user using the Options in K-State Zimbra Webmail. By default, K-State Zimbra accounts are set to @k-state, which is consistent with how email (webmail) has been configured since the decision was made to support two domains.

Consistent with the @k-State as the technical default, ISIS uses this address for messages that are sent.

New Business

A very brief discussion was held surrounding the questions if FSCOT should prepare a response to the Budget Memo from the President's Office that would look to ways to aide in the effort to \$15,000,000 university wide savings and generate new income. This question would be designed to represent the entirety of the IT campus community and similar to that being asked of DCOUPSs and CCOUPS.

The committee agreed and will send suggestions to Tweed prior to the October meeting, which he will then compile into a list for FSCOT to consider.

The meeting adjourned at 5:00 p.m.

Next Meeting – October 6, 2009