# QUALITY AND RELEVANCE IN AN IEP EXIT LEVEL

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### BACKGROUND

• Change to letter grades in exit level spring 2010 Reasons: motivation (<u>our grades impact GPA !</u>) mirroring university practices

BIG CONSEQUENCE =

• Loss of a tried and true point of reference for standard (our standardized test)

### TWO BIG TASKS

#### • 1. Take a fresh look at standards

- level
- consistency
- overall curriculum quality
- 2. Prioritize the greater university as resource for all the above: what's happening NOW? What should we be
  - a. bringing in for students
  - b. taking our students to
  - C. measuring our students by
  - d. integrating into the program proper (beyond ad hoc)?

### 1. FRESH LOOK AT STANDARDS AND CONSISTENCY: STANDARD PROCEDURES AND <u>THEN SOME</u>

- Norming increase throughout the semester & additional for new tests in writing & speaking
- Trading teachers for grading not only finals but in specific cross section writing & speaking assessments (and recording )
- Two teachers for all exit level speaking finals (very labor intensive)
- Insertion of reading section of our standardized test into the final to see relative levels.
- Continued publishing of student performance on every test (100-150 students each time) to bring perspective for all involved (and worried) i.e. teachers, curriculum chairs and others.



# NORMING BEYOND THE PROGRAM (& THEN SOME)

- Regular English department norming of writing final since spring 2010
- Hiring of public speaking TA's to team teach exit level speaking and bring perspective to level (cross training)
- Hiring of public speaking instructor to teach in our exit level
- Sample gathering of
  - writing in expository/comp. classes post ELP
  - speaking in public speaking classes post ELP
- Surveying of students who have exited -- what they found helpful in the ELP, level of confidence & how we could improve

Focused tracking of our ELP grads. in university classes (e.g. expository writing and speech communication)



2. PRIORITIZE THE GREATER UNIVERSITY, AS RESOURCE: BEYOND AD HOC ENRICHMENT

• Not new but not visited often enough

### 1. ENGLISH DEPARTMENT

#### Rude awakening # 1

- New thematic approach Identities and Communities based on idea of the social construction of identity with heavy underlay of U.S. shared cultural history
- Assumption of background in U.S history of race (white privilege) the women's movement and class issues
- Readings academic & sophisticated journalistic

### **CONCLUSIONS:**

• Build constancy with the English department. Institutionalize a mutually beneficial relationship

(They had issues, wanted our help with too!)

• Give ELP students background in shared cultural history Americans bring with them already

### ACTIONS

In cooperation with the Curriculum & Assessment Director & skill Chairs

Teacher volunteers

• Close look at types of reading and writing students are NOW expected to manage in comp./expository writing classes

• Initial low stakes piloting

• Later higher stakes implementation

#### • E.g. # 1 (of many)

Lower stakes: use of some or all of <u>Free at Last:</u> <u>the U.S. Civil Rights Movement</u> (U.S. Dpt. of State website) and other readings

- Higher Stakes implementation: Adoption of new reading textbooks at exit & upper intermed. levels covering American cultural history
- Higher stakes: Writing Chair used several readings on a Latino issue as the basis for a grade carrying coordinated test (synthesizing, summarizing and response)

### • E.g. # 2

- Lower stakes --Listening teacher piloted an activity on the social construction of gender, specifically in advertising.
- Higher stakes -- Listening. One of the grade bearing coordinated tests is on theme

2. COMMUNICATION STUDIES DEPARTMENT (SPEECH /PUBLIC SPEAKING)

- Rude awakening # 2
- Prepared speeches not a special problem for international students in Public Speaking classes
- Delivery currently not assessed highly in Public Speaking classes
- Interactive process of getting to speeches is the problem as is impromptu speech

## CONCLUSIONS

- Build constancy with Communication Studies department. Institutionalize a mutually beneficial relationship
- Give our students much more work on spontaneous speech in all the relevant settings – work shopping in groups, impromptu speaking etc.

## ACTIONS

- Refocus of curriculum to encourage high proficiency in conversational speaking, impromptu's etc.
- Training of Speaking chair in the Oral Proficiency Interview assessment offered by ACTFL (American College of Teaching Foreign Languages) & adaptation to our needs
- Altering assessment practices to grade the new types of performance (including use of cross trained instructors)

Impromptu speeches, final interview

### 3. OTHER DEPARTMENTS

• Build sustainable relationships with <u>other</u> relevant academic departments and programs (beyond English and Communication Studies)

### • Leadership Studies Program

- Speaking Chair, teachers & office staff
- Cooperating professors

### LEADERSHIP STUDIES WEEK

- Institutionalized mutually beneficial experience for our two highest levels and the American students (over 200)
- LEAD 350 Culture and Context class (up to 240 students)
- ELP exit level and upper intermediate students (about 200) attend
- ELP students attend the LEAD classes for one week
- Facilitated/taught by the American professor

# NEW PILOT PROJECTS ( SAMPLING)

• Small Group Communication class in Communication Studies (structured learning opportunity)

#### Instructor

- Writing project with the Director of Sustainability on campus and his interns Writing Chair/Instructor
- Several mutually helpful projects with the College of Business

Multiple parties

• Digital English class – communication and cultural competency in a digital setting

Lab. Director and GA

# CONCLUSIONS

- 1. Change to letter grades at the exit level has made for greater relevance to students encourages incremental effort, impacts GPA, mirrors where they are going
- 2. Change has meant:
  - fresh & challenging look at assessment and curriculum at that level
  - commitment to prioritizing relations with greater university as

an external point of reference for  $\underline{standards}$  and  $\underline{curriculum}$   $\underline{quality}$ 

<u>Hard work, flexibility and imagination of a lot of people--</u> <u>student workers, office staff, instructors, administrators,</u> <u>professors</u>