

**School of Family Studies and Human Services, College of Human Ecology  
Conflict Analysis and Trauma Studies Minor  
Student Learning Outcomes**

**KNOWLEDGE:**

SLO 1: Students will understand and apply models for conflict analysis, conflict management, and traumatic stress and have an understanding of approaches to conflict resolution and traumatic stress prevention.

**CRITICAL THINKING:**

SLO 2: Students will be able to understand and be able to assess sources of conflict and trauma among individuals, organizations, groups, and communities.

**COMMUNICATION**

SLO 3: Students will master effective communication skills, such as reflective listening, assertion messaging, and reframing, and be able to apply them appropriately to specific conflict and trauma situations.

**DIVERSITY:**

SLO 4: Students will understand values, perceptions, experiences, and assumptions related to their own cultural background and have the ability to make culturally sensitive assessments as a requirement for conflict intervention and trauma prevention.

**ACADEMIC AND PROFESSIONAL INTEGRITY:**

SLO 5: Students are expected to understand and apply the ethical standards for mediation, the Kansas Judicial Branch Rules, and the International Society for Traumatic Stress Studies best practice parameters.